



CASE STUDY

Herts FullStop improves monitoring of working hours with Kelio's Time and Attendance solution

Commentary by Colin O'Reilly, Head of Operations, Herts FullStop

Herts FullStop is part of Herts County Council, and supplies goods and services to educational establishments.



Staff operate on a **flexible annualised-hours working schedule**, so it is important to check and ensure that they reach their target hours. They were using an **old-style punch-card system for clocking in and out**, which was **hard to track accurately**.

Herts FullStop had **Kelio's Visio X7 Time and Attendance** solution installed in 2019. It chose a **cloud-based package as the best fit** with the council's servers. The FullStop team selected the options they needed from Kelio's customisable system, following demonstrations of its functionality.

After a year's learning curve following installation, the Covid pandemic interrupted the system's use. This meant the Visio X7 couldn't fulfil its potential initially. Now, coming into year four to five of operation, the team are **using it more extensively and it is proving its worth**.

Managers can **run clocking reports**, and are **no longer paying for hours that haven't been worked**. They have added the ability to **monitor remote working**, gaining a fuller picture of activities. As well as clocking in and out, staff are using the software's other features such as holiday booking.

Colin believes Herts FullStop has **saved in excess of £7,000 to £8,000** thanks to the Kelio solution. He said: "The project had a long lead time from our initial enquiry to installation. The Kelio team were brilliant in understanding our needs and configuring a solution to meet them. I would particularly like to mention Kelio's business development manager: Elliott. His extensive product knowledge, and patience in explaining and demonstrating the system's functionality, were invaluable. He is a credit to the company.

"Our team are now aware of **how powerful the Kelio system is** and we expect further benefits as we continue to use it."

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Solution

Time and Attendance solution

Benefits

1. Manage all types of schedules and flexible shift types
2. Monitor staffing in real time
3. Effectively manage working time and attendance
4. Record hours based on work duration

About

Kelio is a major player in software and hardware solutions for time management, human resources, payroll and access control on an international scale.

Kelio is part of the Bodet Group who have provided time measurement solutions for over 30 years.

