

Head Office: 0203 432 6077 www.metropolitansecurity.com operations@metropolitansecurity.com



METROPOLITAN

UK's TRUSTED AND RELIABLE SECURITY PROVIDER FOR OVER 35 YEARS

TOP-NOTCH RESIDENTIAL AND COMMERCIAL SECURITY SERVICES

Look No Further - Hire Our Services We Are Available 24/7

Metropolitan Security Services Ltd is considered to be one of the leading providers of highly-experienced SIA-licensed security guards in the UK. Our team h as a reputation for always exceeding our clients' expectations in terms of security and safety. We offer individuals and businesses top-notch security services by combining our expertise, world-class latest mobile and remote guarding technology and unrivalled experience within security the industry. Since 1985, we have been offering security services for clients around the UK. We can boldly say, "Our team of security guards are amongst the most experienced and skilled in the industry." Metropolitan Security Services has a nationwide presence, and we are available 24/7, 365 days a year to meet your security needs.

ABOUT US

Metropolitan Security Services Ltd

We have been keeping people and properties safe and secured for more than three decades. Over the years, we believe we have earned a flawless reputation as the one of the best security companies in the UK. All our highly-experienced security guards have SIA licenses and go through a thorough vetting process before joinin g our team.





We believe every client deserves a high-quality security service that guarantees peace of mind irrespective of their budget. We work with each client closely to know their needs, identify their vulnerabilities, and tailor our security solutions to meet their specific requirements. The quality and professionality of the services we have rendered over the years have helped us to achieve tremendous growth and remarkable success

Whether you are looking for a one-off, short-term, or long-term security services, you can trust us to carry out our protective services with utmost dedication, transparency, vigilance, and integrity. We are fully insured and can dispatch our services nationwide at short notice.

What We Do

Metropolitan Security Services offers a comprehensive range of security services for private clients and businesses. We have worked with event managers, retails businesses, construction companies, corporate offices, educational centres, parks, shopping malls, and more. The services we provide include:

Comprehensive Cleaning Services

SIA Licensed Security Guards

Mobile Patrol Services

Keyholding Services

Alarm Response Services

Canine Security Service

Reception Security Services

Lock And Unlocks Services

Retail Parks

Shopping Centres

Retail Officers

And more...



MAKE YOUR BUSINESS 100% SAFE AND SECURE

At Metropolitan Security Services, our goal is to provide superior professional services that exceed our clients' expectations. By overperforming at all times, we earn recommendations from clients and make our employees proud of our brand. We have a continuous training program in place for all our security guards to keep them up to date with the best practices in the industry

Our Mission

Our mission is to provide the best security that can be achieved through cutting-edge technology. We believe that real security challenges require real security solutions by competent professionals.

Our Vision

We are committed to offer cost effective integrated security to our clients as per their individual requirement. We ensure immense sense of integrity and deep concern for our employees thereby ensuring satisfaction at each level.

Our Values

We provides the best security that can be achieved through cutting-edge technology. We believe that real security challenges require real security solutions by competent professionals.

CUSTOMER CENTRIC SECURITY SOLUTIONS

Everything we do at **Metropolitan Security Services** is all about you. We'll consult with you and develop a bespoke security solution within your budget. When you work with us, our primary aim is to protect you, your staff and assets, and ensure our security services give you 100% peace of mind.



COMPREHENSIVE CLEANING SERVICES

Our team pride themselves on proven aptitude, clean appearance, courteous manners, and their ability to manage any task at hand.

LICENSED SIA OFFICERS

Metropolitan Security Services provides a complete range of security guard services throughout the London.

SECURITY OFFICERS

We are one of the finest Companies that provides 1st class Security Guard Services and wide range of Security Services in UK.

MOBILE PATROL

Our Mobile Patrols are tailored to the client's requirements and are often used to carry out periodic checks on premises

KEYHOLDING SERVICES

Metropolitan Security Services Limited Key Holding Services offer Commercial and Residential Clients an economically.





OUR SERVICES

SECURITY SERVICES FOR YOUR BUSINESS

We have enlisted the services of our service partners with the remote areas of where we do not operate. ALL service partners are fully insured and strictly operate within the codes of practice within our industry, including vetted staff to BS7858. We would welcome the opportunity to provide a completive quotation for your current of forthcoming security requirements.



ALARM RESPONSE

When your alarm activates at an inconvenient moment, you can be confident that we will respond promptly and manage.



LICENSED DOG HANDLERS

Our guard dogs are trained in skills such as, intruder detection, searching, patrolling and handler protection and are most effective.



RECEPTION SECURITY

Our Concierge Security Staff are fully equipped and trained to be effective in a professional environment in order to deal



LOCK & UNLOCKS

Some neighbourhoods pride themselves on being so safe, no one ever locks their doors. But when you've got thousands,



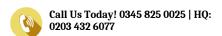


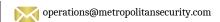
OUR SERVICES

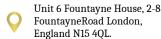
Highly Trained, Experienced, and Insured SIA Licensed Officers

We pride ourselves on having the most highly skilled and experienced team of SIA licensed officers in the UK. All our guards work with us full-time and are fully insured. We employ only those who have years of experience under their belt. More so, each personnel go through a rigorous vetting process before they join our team. We treat our guards humanly, offer them competitive benefits, and provide them with continuous security training to ensure they always meet your needs.

Our 35+ years' experience in offering security guard services stands us out in the industry. Over the years, we have worked with businesses in different sectors, including retail, construction, hospitality, education, warehousing, and more. When you work with our team, you will enjoy the peace of mind that you are working with the best security guard service provider in the UK.







Our Security Guards Understand Customer Service

We recognised that our SIA licensed security guards are often the first touchpoint for your employees, customers, and visitors, so we always ensure they possess strong interpersonal skills. Although our static security guards are very tough with intruders and crime perpetrators, you can be rest assured that they will always treat your guests and employees with the respect they deserve.

Are You Ready To Discuss Your Security Needs?

Please, get in touch with us now. One of our security experts will contact you to discuss how we can help you protect your premises from intruders and criminals. We are available nationwide and offer 24hour 365 days cover. Even with short notice, we can deploy our SIA licensed security guards to your site in the shortest time possible. Contact us now! We offer FREE CONSULTATION.





Hire the UK's Best Security Officers

Metropolitan Security Services is one of the UK's premier security guard companies serving businesses and individuals in the UK. We provide extremely skilled and highly experienced security officers for clients who want to deter crime in their business premises, at events or one of their unsupervised properties. Every security guard we employ is insured, SIA-licensed and trained to handle any security concerns that may arise at your premises.

Our goal is to provide our clients with world-class security guard services that will give them peace of mind and ensure the safety of their employees, customers and properties. All our security officers are trained to identify threats, assess risk situations, make effective split-second decisions, spot unusual behaviour and prevent potential crime incidents. If incidents do occur, every security officer is trained and equipped to deal with the situation swiftly and professionally, ensuring minimum disruption to your business.

With more than 30 years of experience in security, our officers are among the most highly trained and our service is among the most comprehensive in the UK. Our security guards operate in London, Liverpool, Manchester, Birmingham, Kington and Glasgow, so no matter where you need us, our security guard service is available across the UK.

At Metropolitan Security Services, we strive to maintain the

highest quality security guard service by employing only the UK's best security officers and training them regularly to keep them abreast of the latest standards and requirements. All our officers have radios and phones and can communicate with our control room anytime and from anywhere. Our guards are trained to offer a wide range of services, including:

- Monitoring of exits and entrances to prevent unapproved entry - Crowd control - Identifying security violations and escalating to appropriate authorities - CCTV monitoring - Locking and unlocking of premises - Supervising sites and identifying potential risk or unsafe conditions - Out-of-hours telephone answering - And more...



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Mobile Patrol Services

Safeguard your premises and deter theft, property damage and loitering around your business with our mobile patrol services. Our mobile patrol guards are an excellent addition to your security camera and alarm system, and they provide a cost-effective alternative when manned and static security solutions are beyond your budget.

All our mobile security guards are SIA licensed, insured and trained to tackle any security situation, including when things get rough. If an issue does arise, you can rest assured that our mobile patrol security services personnel are trained to the highest standard to deal with the problem swiftly and efficiently.

Our mobile guards will visit your premises at agreed frequencies and always show up in full uniform and marked patrol vehicles to provide a visible security presence.

As a leading mobile patrol company in the UK, our security guards operate in London, Luton and Harlow, as well as across the majority of the UK. With more than 35 years of experience in the security sector, you're in safe hands when you choose Metropolitan Security Services.

Let's Protect Your Business While You Sleep

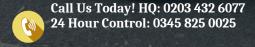
Your business premises and properties are most vulnerable to theft, vandalism and other crimes at night, during the weekends and across holidays. Our mobile security patrols can pay regular visits to your property and carry out external and internal inspections. Our guards will check all your windows, doors, plants, cars etc., and look for signs of forced entry or damage.

The mobile visits to your business premises will be carried out at random times to ensure criminals are unable to detect a noticeable pattern. We offer mobile patrol services for private clients, retail businesses, construction sites, public buildings, offices, parks, warehouses and other areas that are too dangerous or unpracticable to monitor on foot.

Trusted Mobile Patrol Security Services

At Metropolitan Security Services, we combine state-of-the-art technology, effective patrol techniques and experienced SIA officers to provide top-notch mobile patrol services for our clients. All our vehicles are equipped with GPS patrol tracking systems and visible security decals that identify them as security patrol and emergency response units.

We monitor and track the location of each of our mobile patrol guards 24/7. At your request, we can provide you with a detailed report showing our patrol officers' movements. We also support our mobile patrol guards with a 24/7 control room that can be alerted in case of an incident and provide emergency response when needed.





METROPOLITAN SECURITY

KEY HOLDING SERVICES

Spare your staff the stress and risk of responding to late-night call outs and emergencies with our key holding services. We provide reliable, trusted, and hassle-free key holding services that give our residential and commercial clients peace of mind that their property is safe and secured. All our personnel are SIA-approved security officers trained to respond to out-of-hours call-outs, emergencies, and alarm activations, which are often inconvenient and sometimes potentially dangerous.

We use a Key Safe System to secure your keys and ensure only authorised security officers can access them. Our control room is operational 24/7 and 365days a year, and we are always available to be on your site in the shortest time possible. Besides holding your keys securely on your behalf, we can also help you attend to alarm activations, respond to emergencies, allow maintenance tradesmen and your employees to access your building, and more.







Unit 6 Fountayne House, 2-8 Fountayne Road London, England N15 4QL.

How Our Keyholding Services Work

We start our keyholding services by conducting a brief survey of your residential or commercial property to familiarise ourselves with your layout and understand how your alarm system works. This survey will help us determine the entry procedures and operational guidelines for our officers. After that, we collect your keys and issue a receipt for your records.

All the keys will collect are sealed with codes in our control rooms and can only be accessed by SIA security guard that will be attending to your property. When there is a call out or alarm activation, we'll immediately dispatch our security officers to your property to investigate the case.

If our guards consider the situation serious, they will get in touch with you or your approved emergency contact for further instructions. If required, we can arrange for repair companies to ensure your property is fully-secured before leaving your site.

METROPOLITAN SECURITY

LICENSED DOG HANDLERS

We provide best in class canine security services using highly-trained K9s and licensed dog handlers. Our professional handlers and canines have years of experience under their belt and can provide the highest quality of security protection for private clients and businesses. All our dog handlers have NTIPDU certifications, and our security dogs are fully trained to provide personal and property security protection.

At Metropolitan Security Services, our solutions are not one size fits all. We'll consult with you to under- stand your needs and tailor our K9 services to meet your specific requirements. Whether you need one-off, short-term or long term security protection, our experts will help you implement a canine security solution that will give you complete peace of mind.

Our Canines And Handlers Are Committed To Your Safety

Our specialised K9 security service is designed to protect you and your assets. The presence of our canines and licensed dog handlers will send a clear message to potential intruders that you don't take security for granted. Our professional canine teams are trained and qualified to offer a wide range of services, including:

- Building search

- Crowd control

- Evidence search

- Security patrol

- Personal searches

- Narcotic Detection

- Door supervision



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ALARM RESPONSE SERVICES

Remove the risk, anxiety and inconvenience of responding to out of hours alarm activations with our alarm response services. We provide comprehensive alarm response services for commercial and residential premises in the UK. Our SIA-licensed professionals can react to your activated alarms and move to your site right away no matter the time or location. We work with a wide range of clients, including retail stores, warehouses, industrial sites, corporate parks, offices and more. Metropolitan Security Services offers nationwide cover, and are available 24hours and 365days a year.

Fastest Response Time In The Industry

Speedy response to alarms can prevent theft and damage to your valuable properties. Our nationwide network enables us to respond to alarm activations straight away and dispatch a highly-trained security officer to find out the cause of the alarm and ascertain if any break-in has occurred in your property. We pride ourselves in offering the fastest response time in the industry.

Our Alarm Response Process

When your alarm is activated, our state-of-the-art security systems will monitor your alarm systems and notify our control centre immediately. Our control centre operators will send the closest security officer to your site and provide necessary details. On getting to your property, the guard will inspect your building and check for signs of forced entry. If there are no signs of unauthorised entry, the guard will check inside your property before resetting the alarm. Should the worse happen, our security guards are trained to handle the unexpected and make split-second decisions that will protect your property.

Benefits Of Our Alarm Response Services

You Won't Have To Worry About Alarm Call Outs

With our Alarm response services, you can relax and enjoy your evenings, night out with friends, weekends, and holidays with the knowledge that our professionals will react to any out of hours alarm call outs.

Protect You And Your Staff From Risk

You will be putting yourself or staff at risk if the alarm activation isn't false and there are really intruders and criminals in your property. Having a trained professional to respond to these kinds of scenarios will prevent the risk of injury or damage to life that may result in liability claims.

Safeguard Your Property

A professional and swift alarm response can help you deter theft, vandalism, and loitering in your premises.

Our SIA security officers will respond quickly and professionally to alarm call outs and protect your property in the best way they can.



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BEST-IN-CLASS RECEPTION SECURITY SERVICES

The reception is often the first touchpoint for most businesses. The impression your customers get at this point can go a long way to determine whether they will do business with you or not. Metropolitan Security Services offer unrivalled reception security services for businesses in the UK. Our officers are trained to deliver a positive first impression that will make your employee, customers, and guests fill welcomed and safe.

We supply only officers that are presentable, helpful, and have strong interpersonal skills. Our reception security staff are proficient at performing the regular customer-facing duties and monitoring the security of your premises. We provide reception security services for clients in a wide range of sectors, including corporate offices, VIP bars and clubs, concert centres, commercial properties, theatres, and more.

What Our Reception Security Officers Can Do



From welcoming your guests, assisting in an emergency, to noticing when something isn't right, our reception security officers will take care of all your needs and exceed your expectations. Some of the duties our officers can carry out include:

- Welcoming your visitors and providing a positive impression - Maintaining accurate records of those entering and leaving your building - Carrying out building and grounds patrol - Answering alarms and investigating disturbances - Receiving and passing on mail deliveries - Screening individuals using detecting devices - Dealing with your tradesmen and contractors - Assisting with emergency evacuation - Contacting relevant authorities or departments in cases of emergency.



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LOCKS AND UNLOCKS SERVICES

Do you entrust your staff with the task of locking up your premises after work hours and opening it up for business the next morning? Can you guarantee their safety during the locking and unlocking process? What happens if the keyholder is sick or unavailable due to unforeseen circumstances? Don't wait till the unexpected happens. Let our professional SIA-licensed guards handle the locking and unlocking of your premises so you won't have to worry about it. At Metropolitan Security Services, our highly trained mobile team will relieve your staff of the burden of unlocking and locking your premises. Our services will also eliminate the risk, and the potential liabili- ties that may arise should anything go wrong. We have been in the business of protecting people, properties, and assets for more than 35years and can take care of all your security needs.

Our Lock and Unlock Services

We offer both scheduled and on-demand lock up and unlock services. Our trained security guards can open up and lock up your premises at an agreed time. We have a nationwide presence, and our team is available 24hours and 365days a year to assist you when someone is locked out of your property or need someone to provide access for your contractors or tradesmen outside working hours.

Why You Need A Professional Lock And Unlock Services

Assigning the open-up and lock up duties to your staff members can put a strain on them, expose your staff to risks and even lower their productivity. The unavailability of your keyholder can also disrupt your operations and affect the quality of your service. Hire Metropolitan Security Services for your unlock and unlock duties now to enjoy the following benefits:

- Eliminate the risk of exposing your employee to danger during opening up or lock up
- Enjoy the peace of mind that your premises are locked and secured
- Our security guards can provide emergency access to your employee and contractors
- We can assist with setting and disarming your alarm system
- Our officers can offer additional support like switching off unnecessary lights and electrical equipment
- The presence of our licensed security guards can prevent intruders from making your premises their next target.

Interested in our lock and unlock services or want to find out more about how we can help you secure your staff and properties? Please get in touch with us now. We'll be happy to hear from you.

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START YOUR JOURNEY TO BETTER SECURITY

TROPOLITAN

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ACCREDITATIONS AND SPONSORSHIPS



At Metropolitan Security Services Ltd, we proudly support local initiatives that foster unity, well-being, and security.

Our Sponsorships Include And Are Not Limited To:

Metropolitan Police Football Teams

As sponsors of the North Area FC and North East Area FC, we stand with law enforcement, using football to build bridges between officers and the community. This partnership represents our commitment to a safer, more connected society.

Mallusk Athletic F.C.

Supporting Mallusk Athletic F.C., a club dedicated to men's mental health, aligns with our values of well-being and social responsibility. Their work in fundraising and awareness inspires positive change.

FC Newtownabbey

Partnering with FC Newtownabbey and the Cancer Fund for Children allows us to support families facing hardship. Together, we make a meaningful impact on those in need.

Ilford & North Middlesex Golf Clubs

Our sponsorships extend to Ilford and North Middlesex Golf Clubs, reinforcing our dedication to community engagement. Just as precision is key in golf, we prioritise safety and strong community ties.

Through these sponsorships, we are committed to fostering safer, stronger communities.



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ACCREDITATIONS AND SPONSORSHIPS



Accreditations & Memberships: Our Commitment to Excellence

At Metropolitan Security Services Ltd, we uphold the highest industry standards through our accreditations and memberships, ensuring safety, compliance, and professionalism.

SIA Licensed

We are fully licensed by the Security Industry Authority (SIA), guaranteeing that our personnel meet the highest standards in security training, expertise, and ethical conduct.

SafeContractor Certified

As an Alcumus SafeContractor-accredited company, we adhere to strict health, safety, and compliance standards, ensuring excellence in risk management and operational safety.

CHAS Accreditation

We are CHAS-certified, demonstrating our commitment to risk prevention, compliance, and supply chain management. CHAS sets industry benchmarks for safety and operational excellence.

BJP Insurance Approved

Our services are backed by BJP Insurance, providing comprehensive security and liability coverage, ensuring peace of mind for our clients and staff.

ICO Registered

We are registered with the Information Commissioner's Office (ICO), reinforcing our dedication to data protection, privacy, and regulatory compliance.

NASDU Membership

As members of the National Association of Security Dog Users (NASDU), we uphold the highest standards in professional K9 security services, ensuring expert training and welfare.

North London Chamber of Commerce & Enterprise

Our membership with NLCCE connects us with a network of businesses committed to growth, community development, and industry excellence.

These accreditations and memberships reflect our unwavering dedication to quality, safety, and professionalism in the security industry



Licensed

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