

ALARM RESPONSE SERVICES

Remove the risk, anxiety and inconvenience of responding to out of hours alarm activations with our alarm response services. We provide comprehensive alarm response services for commercial and residential premises in the UK. Our SIA-licensed professionals can react to your activated alarms and move to your site right away no matter the time or location. We work with a wide range of clients, including retail stores, warehouses, industrial sites, corporate parks, offices and more. Metropolitan Security Services offers nationwide cover, and are available 24hours and 365days a year.

Fastest Response Time In The Industry

Speedy response to alarms can prevent theft and damage to your valuable properties. Our nationwide network enables us to respond to alarm activations straight away and dispatch a highly-trained security officer to find out the cause of the alarm and ascertain if any break-in has occurred in your property. We pride ourselves in offering the fastest response time in the industry.

Our Alarm Response Process

When your alarm is activated, our state-of-the-art security systems will monitor your alarm systems and notify our control centre immediately. Our control centre operators will send the closest security officer to your site and provide necessary details. On getting to your property, the guard will inspect your building and check for signs of forced entry. If there are no signs of unauthorised entry, the guard will check inside your property before resetting the alarm. Should the worse happen, our security guards are trained to handle the unexpected and make split-second decisions that will protect your property.

Benefits Of Our Alarm Response Services

You Won't Have To Worry About Alarm Call Outs

With our Alarm response services, you can relax and enjoy your evenings, night out with friends, weekends, and holidays with the knowledge that our professionals will react to any out of hours alarm call outs.

Protect You And Your Staff From Risk

You will be putting yourself or staff at risk if the alarm activation isn't false and there are really intruders and criminals in your property. Having a trained professional to respond to these kinds of scenarios will prevent the risk of injury or damage to life that may result in liability claims.

Safeguard Your Property

A professional and swift alarm response can help you deter theft, vandalism, and loitering in your premises. Our SIA security officers will respond quickly and professionally to alarm call outs and protect your property in the best way they can.



Call Us Today! HQ: 0203 432 6077
24 Hour Control: 0345 825 0025



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START YOUR JOURNEY TO BETTER SECURITY