

## METROPOLITAN SECURITY KEY HOLDING SERVICES

Spare your staff the stress and risk of responding to late-night call outs and emergencies with our key holding services. We provide reliable, trusted, and hassle-free key holding services that give our residential and commercial clients peace of mind that their property is safe and secured. All our personnel are SIA-approved security officers trained to respond to out-of-hours call-outs, emergencies, and alarm activations, which are often inconvenient and sometimes potentially dangerous.

We use a Key Safe System to secure your keys and ensure only authorised security officers can access them. Our control room is operational 24/7 and 365 days a year, and we are always available to be on your site in the shortest time possible. Besides holding your keys securely on your behalf, we can also help you attend to alarm activations, respond to emergencies, allow maintenance tradesmen and your employees to access your building, and more.



Call Us Today! 0345 825 0025 | HQ:  
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## How Our Keyholding Services Work

We start our keyholding services by conducting a brief survey of your residential or commercial property to familiarise ourselves with your layout and understand how your alarm system works. This survey will help us determine the entry procedures and operational guidelines for our officers. After that, we collect your keys and issue a receipt for your records.

All the keys will collect are sealed with codes in our control rooms and can only be accessed by SIA security guard that will be attending to your property. When there is a call out or alarm activation, we'll immediately dispatch our security officers to your property to investigate the case.

If our guards consider the situation serious, they will get in touch with you or your approved emergency contact for further instructions. If required, we can arrange for repair companies to ensure your property is fully-secured before leaving your site.

START YOUR JOURNEY TO BETTER SECURITY