

Our Solutions & Services



Avoira Radio

The roots from which Avoira grew, we are the pre-eminent specialists in highly sophisticated radio and control room solutions. Our extensive expertise and experience spans, Digital Radio Systems, Voice, Data & Video, Coverage Enhancement, Control Rooms & Applications and Radio Hire & Services.

From body worn cameras, to capture in person video, or deploying a control room solution in the emergency services. At Avoira our team of radio engineers have solutions across the radio spectrum. Don't let wireless dead spots stop you from staying connected and ensure your business can grow with seasonal fluctuations.



Avoira Audio-Visual

Avoira's dedicated AV & VC team offers expertise in a diverse range of presentation and collaborative technologies, embracing Microsoft Teams Rooms, Meeting Rooms, Hybrid Working Workplace Management, Presentation Experiences and Bring Your Own Meeting (BYOM) solutions.

Whether you need to redesign your office space to take advantage of the hybrid working culture or equip your showroom with large display screens. At Avoira we have the skillset and suppliers to make sure your AV needs are met and give your customers and staff the visual and audio experiences to excite them.



Avoira IT

Our IT Services team offers a range of specialist services, including Managed IT & Support, Cloud Services, Cyber Security, Back Up & Disaster Recovery, Microsoft Technology and Network Services.

If your needs are smaller bolt-on type IT requirements or a fully outsourced IT department. If you need to upgrade your cyber security to protect you from ransomware attacks. If you want to take advantage of the myriad of benefits of moving to the cloud, contact Avoira for an IT assessment today.



Avoira Communications

Our specialist UC division delivers rich communications through unification of voice, email, presence, messaging, and video conferencing. These can incorporate Hosted Voice & UC, On Premise Voice, Microsoft Voice, Contact Centre, Connectivity and Mobile technologies.

Internet connectivity with wired and wireless broadband enables your business and staff to stay connected. Increase the efficiencies of combining your traditional telephony with your computing using Direct Routing. Our engineers are trained and certified on various types of network solutions.



Avoira Xperience

We are experts in the powerful technologies upon which contact centres increasingly rely. These include the formidable, AI-powered omni-channel interaction analytics solution, Xdroid, to which we hold exclusive UK rights. Our portfolio also includes Real-Time, Post-Call Speech and Text analytics technologies.

In addition, we offer a full CX consultancy service.



Avoira Devices

Backed by first-class logistics and independent consultancy expertise, our extensive inventory of UC devices incorporates headsets, webcams, soundbars, speakers, screens and much more.

Other services include buyback of redundant devices, secure asset disposal and the refreshing of headset and handsets.

Value Added Services

Avoira offer a wide range of products and solutions to solve many of our customer challenges. Our Services are what set us apart. This is why our customers come to Avoira.

From the very first moment we engage with a customer we aim to provide the very best service with the intention that the same customer will return to us to help them with their next project. From pre-sales consultation and assessment, through installation and project management, all the way to ongoing training and support.

Professional Services

Avoira's professional services encompass all elements of the project from designing, to delivering and deploying the solution.

Our team pride themselves on providing best in class service and will always meet our customers' expectations and requirements.

- ✓ Consultation & Design
- ✓ Project Management
- ✓ Engineering, Installation & Deployment
- ✓ Service Delivery
- ✓ Maintenance & Support
- ✓ Repairs & Advanced Replacement
- ✓ Training & Education

Managed Services

Avoira gives you flexible purchase and managed service options, so all you have to do is decide which option suits you best.

With Over 40 years' experience, we are proud of our enviable and unrivalled reputation for expertise. Our accredited engineers have a wealth of experience, so you get the relevant support and expertise across our entire portfolio.

- ✓ Maintenance & Support
- ✓ Fully Managed Cloud & IT Support
- ✓ Bolt-On Services
- ✓ IT Network Operations Centre
- ✓ IT Hardware Management
- ✓ Radio Managed Service

Assessment Services

An assessment allows us to understand your situation. We can then recommend the best solution for you.

As part of our Assessment services, Avoira's expert consultants work through a defined business analysis process with you to arrive at specific outcomes, recommendations and actions.

- ✓ Voice Assessment
- ✓ Cyber Assessment
- ✓ Network & Security Assessment
- ✓ Coverage Assessment

Our client base, nurtured since our founding in 1976, is as diverse as the solutions we deliver. We serve private and public sector organisations of all sizes, across a broad range of sectors.

Education | Healthcare | Construction | Energy & Utilities | Financial Services | Retail | Transportation



Certificate Number #00386
ISO9001:2015
ISO14001:2015
ISO45001:2018
ISO27001:2022

Crown
Commercial
Service
Supplier



fcs
federation of
communication
services
making sense of converging markets



City & Guilds
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We are Avoira, we're here to help you connect, communicate and collaborate. If you'd like to learn more about the technologies, solutions and services we offer, get in touch today or scan the QR Code.

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