



**The South West's leading 5-star health and safety experts, providing award-winning training, consultancy and support for your business.**



**CHECK OUT  
OUR  
GUARANTEE  
INSIDE!**

# Envesca in numbers...



418,735

Cups of Coffee Consumed

40,000+

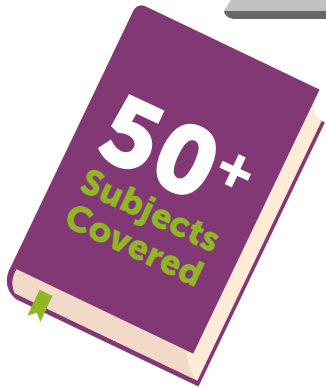
Products Available  
in our Shop



18,000+  
courses delivered

5,400+

Customers Supported  
*(Really Happy Customers!)*



30

Years of  
Experience



30+

Expert Trainers



14  
Business  
Awards



10  
Specialist Staff  
Hello!

1

Chief Meeter  
and Greeter



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# Who are we?

**Since 1996, Envesca has been your business partner in all health and safety and food safety matters.**

Providing award-winning training, consultancy and support to help ensure you meet safety standards and comply with all relevant legislation. Gain peace of mind knowing your company is safe, legal and protected.

Depending upon your needs, you can select the service you require, or have a bespoke package tailored specifically

for your business. We also sell a wide range of health and safety products to help keep your workplace safe.

If you can't find what you're looking for in this brochure, we're here to help you. We love a chat so pop in to our Gloucester office, send an email to **[help@envesca.co.uk](mailto:help@envesca.co.uk)**, or give us a call on **01452 890 438**.



# Meet the founders



## **Name: Sue Ellis**

Job title: Director

Favourite biscuits: Orange Club biscuit

Favourite pastime: Exploring new places

Must-see TV: Escape to the Chateau

Best way to relax: Gardening

I'd like to know: Your favourite holiday destination



## **Name: Simon Ellis**

Job title: Director

Favourite biscuits: Choc-chip cookie

Favourite pastime: Watching sport

Must-see TV: Fawlty Towers

Best way to relax: Eating out

I'd like to know: Your football team



## **Name: Hunter**

Job title: Chief meeter and greeter (and part-time paper shredder)

Favourite biscuit: Gravy bones

Favourite pastime: Chasing my ball in the park

Must-see TV: One Man and His Dog

Best way to relax: A cuddle on the sofa with mum

I'd like to know: Where mum hides my biscuits!

# Our Guarantee

## You're our number one priority



Customer satisfaction is at the heart of everything we do. Put bluntly, if you're not satisfied, we're not satisfied, so if we don't deliver everything we promise, we'll refund every penny.

**That's how much we value your experience.**

# In fact, we're so committed to making every Envesca experience outstanding that we promise to:

- ✓ Place you at the heart of everything we do and treat you in a professional, friendly and caring manner
- ✓ Create a positive learning environment that engages, inspires and encourages everyone involved whilst delivering outstanding results
- ✓ Maintain integrity by delivering everything we promise with honesty, efficiency and reliability
- ✓ Provide you with professional, experienced and skilled trainers and consultants that stay up-to-date through continuous professional development
- ✓ Champion a safe and healthy environment for the world in which we live and work
- ✓ Provide the highest quality service by meeting your individual needs with accuracy, flexibility and consistency
- ✓ Ensure you remain up-to-date by sharing our expertise, knowledge and skills with you
- ✓ Earn your respect and confidence by constantly exceeding your expectations

# Brands we help protect







“

## **‘Helped me to understand’**

*“Health and safety training can traditionally be dry but when delivered by Envesca, the subject came to life. The trainer’s clear and vast experience helped me to understand the importance of what we were learning. The examples and experiences he was able to bring to the training made us see how health and safety would impact on our own organisation. By relating the material to real life rather than just a manual, learners were able to retain the information easily.”*



Lou Burrige  
Owner  
**First Class Solutions**



“

## **'First class service'**

*"Envesca truly deserve the reputation they have established. I first engaged their services in 2001 and have been so impressed with their first class service and bespoke tailored packages, before and during each and every course. I would not hesitate to recommend them as a training provider."*



Barbara Straughn  
Office Manager  
**Wildfire Systems  
Limited**



# Why work with us?

Our core values of integrity, quality, and passion are at the heart of everything we do. As a result, it is these values that have helped us rack up several industry awards.

## Our trophy cabinet



Chartered Institute of Environmental Health  
Training Centre for two consecutive years



Citizen & Gloucestershire Echo Business  
Awards – Small Business of the Year Finalist



CIEH Best Food Safety and Best Health and Safety  
Trainers for two consecutive years



Voted 'Most Loved UK Business'  
by our customers



Gloucestershire Business  
Women of the Year Finalist



Highfield Top Student  
Award Winner

## Awarding bodies



Approved  
training  
provider  
1978



Approved Centre



Centre No.: 0906546



experience and innovation



## Accreditations



# 5 reasons to choose Envesca

## 1. Gain peace of mind

Sleep easier at night knowing that you're doing everything you can to keep your business safe, legal and protected

## 2. Grow your reputation

Opting to keep up-to-date with legislation could lead to accolades in recognition of your commitment

## 3. Motivate your team

Smart business owners upskill their staff to make them more useful, more valuable to the business and less likely to leave your employment

## 4. Increase your profits

As you implement new policies and procedures, then train your team, your business activities can become more efficient

## 5. Reduce the risk of prosecution

With fines higher than ever for not meeting compliance regulations, it's essential for business owners to know how to protect themselves



“

## **‘Long partnership’**

*“We have enjoyed a long partnership with Envesca and have always been happy with the services they provide. They run a wide variety of courses and, as a growing tourism business, we’ve been able to take advantage of courses across different disciplines, all from the one training provider.”*

Mark Simmons  
Commercial and  
Business Manager  
**Avon Valley Railway**

# Safeguard your business today

**Improving the health and safety culture within your business is not just about obeying the law and being socially responsible; it also makes good business sense.**

As a business owner, it's your responsibility to comply with all relevant legislation.

Our safeguard service provides you with advice, practical cost-effective solutions and compliance support to ensure you keep up-to-date with health and safety and food safety legislation.

There's a range of membership levels to suit every size of business.

Don't guess or bury your head in the sand – protect yourself and your business with our Safeguard service. If you would like to discuss your specific requirements in more detail, please call our friendly team on **01452 890 438**

# Choose your package

	Bronze	Silver	Gold	Platinum
Discount on e-Learning Courses	10%	10%	10%	10%
Discount on Online Shop Products	10%	10%	10%	10%
Discount on Classroom and Online Training	—	—	15%	15%
Membership Certificate	✓	✓	✓	✓
Monthly bulletins full of advice, guidance and tips	✓	✓	✓	✓
Spotlight on Safety delivered to your inbox each month	✓	✓	✓	✓
Unlimited Email Advice	✓	✓	✓	✓
Unlimited Telephone Advice	—	✓	✓	✓
Notifications of legal updates and changes to legislation	✓	✓	✓	✓
Onsite Health and Safety Audits Per Year	—	—	1 Visit	2 Visits
Cloud-Based Health and Safety Compliance Software	—	✓	✓	✓
Onsite Food Safety Audits Per Year	—	—	1 Visit	2 Visits
Cloud-Based Food Safety Compliance Software	—	✓	✓	✓





## **'High level of support'**

*"We have been working with Envesca as our Health and Safety Business Consultants for over 16 years. During this time we have had a consistently high level of support, with the team working solidly to meet the needs of our business. Envesca have been flexible enough to meet any unforeseen issues efficiently and effectively. Not only have they provided advice and support but they have carried out regular audits to help improve our business and helped to develop effective records and policies that support the health and safety needs of our business."*



Emma Jenkins  
HR Director  
**The Donnington  
Valley Group**



# Consultancy Services

Are you protecting **yourself and your business** from the risk of prosecution or imprisonment?

# Health and safety consultancy

**Envesca gives you proactive support, sensible advice and expert guidance across six key areas.**

## **Health and safety management systems**

If you've got five or more employees, you'll need to have a documented health and safety management system in place to control health and safety risks. But don't worry because we'll create a comprehensive, easy-to-follow system tailored to help you maintain due diligence.

## **Health and safety audits**

The HSE's 'Plan, Do, Check, Act' approach to health and safety management requires employers to monitor performance and identify areas for improvement. To help you, we'll give you a comprehensive audit report highlighting areas of non-compliance as well as a step-by-step action plan.

## **Health and safety risk assessments**

Employers have a legal duty to assess significant risks to their workforce and anyone affected by their work. To make sure you comply, we'll work with your team to write risk assessments and suggest sensible, practical measures to reduce risks in your workplace.

## **Legionella risk assessment**

Employers, business owners and building operators are required to have a legionella risk assessment in place, but it doesn't have to be complicated. Our team of specialists conducts risk assessment in all aspects of legionella control, then produce a comprehensive report highlighting remedial actions or recommendations.

## **Fire risk assessment**

The Regulatory Reform (Fire Safety) Order 2005 means all non-domestic premises have to undertake a fire risk assessment. Our experienced fire safety consultants will assess your premises and provide a written report, including recommendations on safety issues that may need addressing, to ensure you're compliant.

## **Asbestos surveys**

There's a legal responsibility for non-domestic premises to manage asbestos that may be present. Our team of UKAS-accredited specialists can identify the location and condition of any asbestos within your premises and conduct a survey in line with HSE guidance HSG264.





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***‘Very  
Informative  
and Helpful’***

*“Envesca were very professional and were very thorough when conducting our Health and Safety audit. The process was very straight forward and the final report was easy to read and very informative and helpful.”*



Charmaine Lister  
Operations Manager  
**Leicester Grammar  
School**

“

## **‘Superb from start to finish’**

*“My experience working with Envesca has been superb from start to finish. Being responsible for booking training for a number of colleagues I found dealing with the whole team at Envesca easy and informative.*

*The course itself was brilliantly delivered, it was insightful, interesting and engaging. The online delivery brought a group of individuals together from across the UK from a number of differing roles and businesses - a great mix! I would recommend Envesca for anyone looking for qualifications in higher level Food Safety.*



Phil Trevett  
Trainer  
**Somerset Larder**



# Food safety consultancy

**Envesca will help you to improve your food safety culture, achieve legal compliance and best practice standards.**

## **Food safety management systems**

To make sure your food business has a Hazard Analysis Critical Control Point (HACCP) system in place, we'll create a comprehensive, easy-to-follow plan that's tailored to suit your business and help you to maintain due diligence.

## **Food safety audits**

Audits provide an independent overview of your current practices and standards, and our audit report will highlight areas of non-compliance whilst also giving you a step-by-step action plan to enhance your reputation.

## **Food poisoning investigations**

We can assist in the management of food poisoning allegations by contacting the customer, gathering information and reporting to you and your customer. In the case of a confirmed outbreak, we'll help you liaise with customers and authorities.

## **HACCP plans**

We'll create a tailored Hazard Analysis Critical Control Point (HACCP) plan for your business that identifies potential hazards in your processes and procedures and highlights critical control points for preventing food poisoning or contamination.

## **BRC assistance**

If you're looking to achieve or maintain the documented systems required for certification to BRC Global Standards for Food, Packaging or Storage & Distribution, we offer gap analysis and support to meet these standards before and during the process.

## **SALSA assistance**

For smaller businesses that find BRC Accreditation too complex, or need a documented professional standard to prove due diligence to suppliers, our experts can help you with the SALSA (Safe and Local Supplier Approval) standard.



# Compliance software

## Introducing Safeguard T100

Keeping up with legislation in the workplace can seem overwhelming, but the Safeguard T100 online system is an intuitive platform that simplifies health and safety compliance.

That's because this compliance software makes it easy for employees and managers to understand and meet their obligations. It enables users to create and manage comprehensive risk assessments then use them to identify non-conformities, implement corrective actions and track them through to completion.

### Keep your team updated

What's more, you'll be able to convert data to charts and graphs so as to identify trends and key performance indicators within locations, groups of employees, or for individuals. Not only that, but with Safeguard T100's notification manager, you can automatically send alerts to employees to keep them up-to-date on tasks and training, as well as notify individual staff members when an incident occurs.

As an extra benefit, Safeguard T100 has an information library that serves as a comprehensive resource on legislation, guidance and information that's relevant to your business.

### Spot trends

By using the system's reporting tool, you'll be able to identify trends in data and analyse the root causes of incidents that occur. And if they do, Safeguard T100 has a number of tools and forms to help you record, report, investigate and fully document these occurrences.

### By using Safeguard T100, you'll be able to:

- Access your cloud portal 24/7 on any device (including smart phones) to review checklists, incidents and reporting
- Benefit from dedicated software support and advice specific to you from qualified consultants
- Review your business and employee compliance based on the latest regulations
- Keep managers informed with notifications, checklists, and real time reporting
- Use a library of resources to refresh your knowledge

Find out more about Safeguard T100 by calling us on: **01452 890 438** or send an email to: **[help@envesca.co.uk](mailto:help@envesca.co.uk)**

# A closer look

**There are so many benefits to using Safeguard T100 that you'll wonder how you ever managed to cope without it. Here are just a few of the great features.**



## Risk assessments

With Safeguard's T100 comprehensive library you can build a tailor-made collection of risk assessment templates. The Safeguard T100 software offers complete functionality to create, review and monitor a full range of risk assessments, providing performance-related information. You can then assign risk assessment actions to members of your team and monitor when actions have been completed. What's more, all the data is stored securely in the cloud, so it's ready to access and update whenever you need.



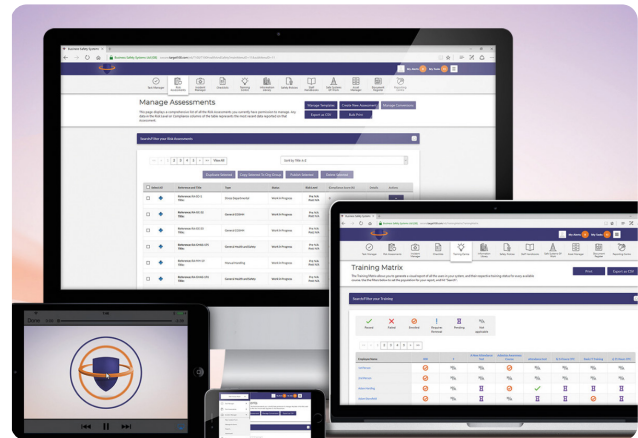
## Method statements

Method statements are useful for outlining the processes required to safely complete tasks at work. Using the Safe Systems of Work tool means you can print a blank method statement for any workplace procedures. These can then be used to ensure that safety procedures are observed and easily implemented using the rest of the Safeguard T100 system.



## Safe systems of work

Safe systems of work are an important part of risk assessments and help to achieve a controlled completion of work with minimum risk. By using the Safeguard T100 you'll have access to a wide variety of Safe Systems of Work templates, including Permits to Work, Method Statements and Safe Working Procedures.



To request a demo, call **01452 890 438**



## Incident manager

Safeguard T100 has features to help you reduce or eliminate the potential for incidents within your business. By using the system's reporting tool you'll be able to identify trends in data and analyse the root causes of incidents. If there is such an incident, Safeguard T100 has tools and forms – including near miss, dangerous occurrence, violence and bullying – to help you record, report, investigate and fully document occurrences.



## Forums and checklists

Checklists offer a straightforward way of checking your health and safety compliance as well as highlight non-compliance and assign responsibility to people within the organisation for rectifying these issues. The Safeguard T100 system includes a comprehensive selection of checklists and inspections that can be printed in a blank form or completed via the system.



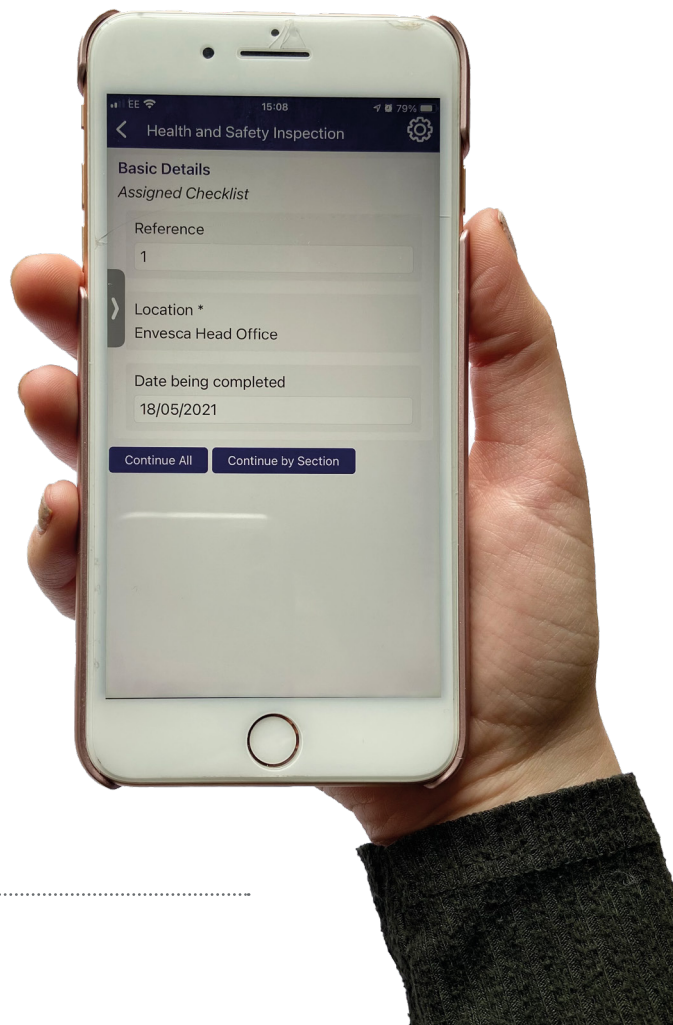
## Safety policy

As an employer, preparing and revising a statement of your company's Health and Safety Policy and Food Safety Policy is a legal requirement. Safeguard T100 gives you the tools to create, print and update your safety policy using pre-prepared best practice templates that can be modified to suit your organisation.



## Permits to work

For work classified as 'high risk', certain safety regulations have to be observed. Just like a method statement, a permit to work ensures that your workplace adheres to a high standard of health and safety practice. It also authorises workers to complete high-risk tasks, listing the safeguards necessary to help the processes go smoothly.





## Information library

The Safeguard T100's Information Library is a comprehensive resource that gives you access to the legislation, guidance and information that's relevant to you. It's regularly updated by CMIOSH consultants and is presented in an easy-to-read summary so that you can select the applicable documents and create a bespoke collection of legislation.



## Reports

With Safeguard T100, you can choose between a pre-made company report, customise your own, or select from your saved bank of favourite reports. You can then view reports as summarised lists or as charts that can be customised to meet your requirements. For security, you can also restrict access to certain staff levels.



## Training matrix

With the Safeguard T100's training matrix, employers can fulfil the important task of keeping records of ongoing training. These serve to track training and also enable employers to be reminded when repeat training is necessary.



## Task and alerts

The Task Manager is an essential tool for keeping track of important tasks. Managers can allocate tasks to themselves or other employees whilst completing checklists, incident forms or risk assessments. Adhoc unrelated tasks can also be created and these can be set as a recurring task.

Automated reminders are sent to you directly via email.

The dashboard highlights when tasks are due or overdue making missing deadlines a thing of the past. It also keeps a record of all completed tasks.

An alert can be set up to notify a Manager when a particular action has taken place i.e. an incident form has been complete, a checklist has scored below 80%, a new risk assessment has been written etc.



## Asset manager

By using the Safeguard T100's Asset Management facility, you'll be able to keep track of your company's assets as well as assign assets to different categories on the system then record inspections for each piece of equipment or all equipment within a category. Details of inspections, services and repairs can also be recorded and reports of asset lists and inspection reminders can be viewed.

To request a demo, call **01452 890 438**





## **'Excellent support'**

*"Envesca has provided me with excellent support over the years and have contributed in our consistently high food safety ratings. I have also had the pleasure of studying with Envesca and gained various qualifications. The team are very helpful and professional and the owners, Sue and Simon, are accessible which is so important in my opinion. Would recommend Envesca to anyone."*

Adam Hersey  
General Manager  
**The Falcon Hotel**



# Training Options

**Update your skills or those of your team to keep your business ahead of your competitors**

# In-house courses

**Whether you're a local, national or international company, we can train your employees at your premises.**

In-house training gives cost-effective benefits to businesses of all sizes, across all sectors. We'll combine courses to meet your needs or tailor courses to suit your requirements.

Training can also be delivered online via Zoom or Teams.





# Why choose an in-house course?

## ✓ Savings

The cost per candidate is typically less for a large group than it would be for individuals to attend a public training course

## ✓ Tailored

Non-accredited courses can be created to meet your needs, such as combining different subjects, to give you a package specific to your employees and business

## ✓ Convenient

Organising training for a group can be difficult, but in-house training makes it easier to work around schedules. Training can also be arranged outside normal working hours

## ✓ Team building

Having a room of employees from different departments encourages great team work and leads to increased awareness with an understanding of colleague's job roles

## ✓ Focused

In-house training allows courses to be focused on policies, procedures and skills specific to your business. Using real-life examples helps your team understand and retain the course content too

## ✓ Support

Our advice doesn't stop when we leave. Your employees will benefit from online post-training support so they can ask us questions as they implement their learning

## ✓ Languages

If English isn't your employee's first language, there are a number of adjustments that can be arranged to assist your employee with their exam

## ✓ Personalised

Everyone is different so whatever your requirements, let us know when you make a booking and we'll take care of everything

Call us today for a quote: **01452 890 438**

# Public classroom courses

**We have a comprehensive range of public training courses, suitable for candidates of all levels and experience.**

Our courses are held at locations throughout Gloucestershire and the surrounding counties, meaning easy access by road or rail.



# Six reasons to choose a public course

## ✓ All-inclusive

The cost of our public classroom courses include course materials, exam fees, refreshments and a nationally recognised qualification

## ✓ Discounts

You'll save 20% with our Early Bird Discount when you book and pay eight weeks in advance, as well as saving 10% with our Group Discount when you book three or more places

## ✓ Languages

If English isn't your employee's first language, there are a number of adjustments that can be arranged to assist your employee with their exam

## ✓ Support

Just like with our in-house courses, we offer online post-training support to help your team if they encounter any issues

## ✓ Numbers

You don't need to wait until you have a group to train. If you have a new member of staff or an employee that requires training or refreshing, you can book just one place

## ✓ Personalised

Everyone is different so whatever your requirements, let us know when you make a booking and we'll take care of everything



Visit: [www.envesca.co.uk/course-registration](http://www.envesca.co.uk/course-registration)  
for our forthcoming training dates

# e-Learning courses

**Our e-Learning courses have been designed to give you a convenient training solution that will help you meet your legal training requirements.**

They're ideal for induction, compliance or refresher training at busy companies.





# Why choose an e-Learning course?

## ✓ **Finances**

e-Learning reduces time away from the workplace and eliminates the need for travel, making it a cost-effective alternative to classroom-based training

## ✓ **Discounts**

You can save up to 20% when you buy e-Learning licences in bulk so the more you train, the more you gain

## ✓ **Approved**

Accepted by Environmental Health Officers, Local Authorities and other professional bodies, our syllabus match classroom courses and lead to a Certificate of Completion

## ✓ **Accredited**

Convert your e-Learning into a fully-accredited qualification by taking an online remotely invigilated examination using Highfield's Qualify at Home service. This means you will achieve an Ofqual accredited qualification whilst learning from your home or office

## ✓ **Interactive**

High-quality video demonstrations bring learning to life, as do the learning activities, revision sessions, and question and answer exercises

## ✓ **Self-paced**

e-Learning provides maximum flexibility for you and your staff to learn as schedules allow, meaning you can train any time, any place, anywhere

## ✓ **Convenient**

Online training is ideal if you have an urgent training requirement because it's accessible 24 hours a day, 7 days a week, 365 days a year

## ✓ **Bite-size**

The software saves your progress, so you can learn at your own pace and pick-up when it's convenient for you

## ✓ **Safety**

Choosing e-Learning means you can learn in your own space, away from everyone else, so you'll be safe from risks of Covid-19

# Interactive online courses

Interactive online training is available via Zoom or Microsoft Teams with all the benefits of face-to-face classroom training but with the convenience of being in your home or work office.



# Six benefits of an online course

## ✓ **Finances**

Online courses are more cost-effective than public classroom courses because there's no allocation for room hire and refreshments

## ✓ **Savings**

Without charges for the trainer's travel or overnight accommodation, you'll be able to save even more money

## ✓ **Travel**

You'll save time and money not having to travel to public venues, which means no early starts and an end to sitting in traffic jams

## ✓ **Environment**

Online training reduces car travel emissions, and there are no printed course materials because these are shared electronically

## ✓ **Worldwide**

Our courses are available for you anywhere in the world. All we ask is that you can speak and write in English

## ✓ **Comfort**

You can join an online course from the comfort of your own home or office, in familiar surroundings where you'll feel relaxed

Got a question? **Visit our website to chat with us online**

“

## **'Given me confidence'**

*"I would like to thank you for all your support and encouragement whilst attending the Level 4 Food Safety Course. It wasn't easy for me having not taken a written exam for 20 years, so achieving this success has given me the confidence to implement food safety at work with renewed enthusiasm."*



Claire Taylor  
Head Chef  
**Care UK**





# Course subjects

**A wealth of subjects are available that  
can be tailored to suit your exact needs**



# Health and safety training

**Prevent accidents, reduce costs and avoid prosecution**

The health and safety regulations become more complex each year, so it's essential that you keep up-to-date and comply with the latest legislation. The effective management of health and safety in your business is the key to eliminating or reducing workplace hazards and having a well-managed health and safety system in place will ensure staff, visitors and contractors are protected at all times.



## Health and safety training available in the following subjects:

- Health and Safety in the Workplace
- Risk Assessment
- Principles of Manual Handling
- Principles of COSHH
- Legionella Awareness
- Legionella Management for the Responsible Person
- Asbestos Awareness
- Working at Height
- Forklift Truck
- Safe Driver Training
- IOSH Managing Safely
- IOSH Managing Safely Refresher
- Accident Investigation
- Health and Safety for Committee Members
- Health and Safety for Directors and Senior Managers



Find out more at:  
[envesca.co.uk/training-courses/health-and-safety-training/](https://envesca.co.uk/training-courses/health-and-safety-training/)



### **'First class training via Zoom'**

*"I completed the Highfield Level 4 Health and Safety course recently and have to commend Sue, Simon and the team at Envesca. Dealing with the complexities around the pandemic so well and delivered a first class training and learning experience via Zoom - which can't be easy at all. The sessions were well-paced and great interaction made it so much easier. Many thanks. Would highly recommend Envesca to anyone."*

Philip Buckley  
Retail Auditor  
**JD Wetherspoon**



# Food safety training

**Comply with legislation to improve standards and ensure safe food**

Millions of people suffer from the effects of food poisoning bacteria every year, with symptoms such as diarrhoea, nausea, vomiting and stomach cramps. Many will have eaten food contaminated by poor food hygiene practices during preparation, storage or cooking, so the importance of good food hygiene practices and procedures should not be underestimated.





## Food safety training available in the following subjects:

- Food Safety in Catering, Manufacturing and Retail
- Food Safety Refresher in Catering and Manufacturing
- HACCP for Catering
- HACCP for Food Manufacturing
- HACCP for Management
- Effective Auditing and Inspection Skills
- Food Allergen Awareness
- Allergen Management
- Healthy Food and Special Diets



Find out more at:  
**[envesca.co.uk/training-courses/food-safety-training/](https://envesca.co.uk/training-courses/food-safety-training/)**



### ***'Highly recommend this course'***

*"My Level 4 Food Safety course was delivered professionally, focused and well balanced. Our trainer was great in her delivery of content, anecdotes and professionalism. I highly recommend this course through Envesca."*



Hendrik Espach  
Safety, Security and  
Licensing Officer  
**McDonalds  
Restaurants Ltd**



# First aid training

**Meet legal obligations, gain confidence and save lives**

First Aid really can be the difference between a life lost and a life saved. Whether it's a minor situation or something more serious, knowledge will give you and your team the confidence to act. Our handy First Aid Needs Analysis Calculator can determine the exact level of first aid cover and the training course you need.



## First aid training available in the following subjects:

- Basic Life Support and Safe Use of an AED
- Mental Health First Aid in the Workplace
- Understanding Mental health
- CPR and AED
- Basic Life Support and Management of Anaphylaxis
- Emergency First Aid at Work
- Emergency Paediatric First Aid at Work
- First Aid at Work
- Paediatric First Aid at Work
- Combined Emergency First Aid and Emergency Paediatric First Aid
- First Aid at Work Requalification
- First Aid at Work Annual Refresher
- Administering Emergency Oxygen



Find out more at:  
**[envesca.co.uk/training-courses/first-aid-training/](https://envesca.co.uk/training-courses/first-aid-training/)**



***'knowledge and delivery skills were superb'***

*"Our company booked Envesca to carry out First Aid training for us in-house. Our trainer, Neil, was excellent, his knowledge and delivery skills were superb. All the delegates passed the assessment and enjoyed the workshop too!"*

Maggie Taylor  
HR Manager  
**Puredrive Energy Ltd**



# Fire safety training

**Avoid prosecution, reduce risk and prevent deaths**

People die or are seriously injured as a result of a fire in the workplace every year. Fire can cost a business a huge sum of money, so it's vital that your premises meet fire safety regulations and that all your employees and visitors know what to do in the event of a fire.





## Fire safety training available in the following subjects:

- Fire Safety Awareness
- Fire Extinguisher Practical
- Fire Marshal



Find out more at:  
[envesca.co.uk/training-courses/  
fire-safety-training](https://envesca.co.uk/training-courses/fire-safety-training)



**'Practical aspects were especially useful.'**

*"The content and delivery of the Fire Safety course were excellent. Everyone found the practical aspects especially useful. Thank you for a really helpful and informative day. The trainer was really friendly and had a great way of getting the information across."*

Karen Allwood  
Quality Manager  
**Acoem UK Ltd**



# Social care training

**Comply with legislation to maintain standards and protect everyone**

Social care is a large and complex sector that covers primary, community and secondary health care settings such as hospitals, nursing and residential care homes, dentists and domiciliary care. It's important that risks to those being cared for – and to their care workers – are sensibly and proportionately managed in ways that respect their rights, freedoms and dignity.



## Social care training available in the following subjects:

- Food Safety
- Health and Safety in Health and Social Care
- Risk Assessment
- Principles of Manual Handling
- Principles of COSHH
- Infection Control
- Fire Safety Awareness / Fire Marshal
- Emergency First Aid at Work
- First Aid at Work / Requalification
- Legionella Awareness
- Legionella Management for the Responsible Person
- Asbestos Awareness
- Working at Height
- IOSH Managing Safely
- Moving and Handling of People
- Autism Awareness
- The Mental Capacity Act (MCA) and Deprivation of Liberty Safeguards (DoLS)
- Medication Awareness
- Duty Report Writing



Find out more at:  
**[envesca.co.uk/training-courses/  
social-care-training/](https://envesca.co.uk/training-courses/social-care-training/)**



### **'Excellent course and trainer'**

*"I attended the Highfield Level 3 Award in Effective Auditing and Inspection Skills course via Zoom. This was my first time using Zoom. The trainer soon made us feel at home and I really enjoyed the day. This remote format is surely the future and the way to go. Excellent course and trainer - just the exam to go, wish me luck."*



David Hannaford  
Technical and  
Operations Manager  
**Oscar Mayer  
Limited**





# People skills training

## Focus your team to enhance skills and enjoy success

First impressions count, so whether they're talking to customers, visitors or colleagues, people will form views and opinions of your staff within the first few seconds. It's important to ensure that the skills, behaviour and performance of your team not only matches your values, but exceeds them at every level. When customers are treated as individuals and your staff exceeds their expectations, they'll feel valued and understood.





## People skills training available in the following subjects:

- Customer Service
- Delivering Training
- Education and Training
- Leadership Skills
- Communication Skills
- Having Difficult Conversations
- Recruitment and Interviewing
- Mental Health and Wellbeing
- Equality, Diversity and Inclusion



Find out more at:  
**[envesca.co.uk/training-courses/people-skills-training/](https://envesca.co.uk/training-courses/people-skills-training/)**



### **'Encourages and develops personal skills'**

*"Just returned from taking part in the "Delivering Effective Training" course - do not underestimate the title of this course. It is much more than just about training but also encourages and develops personal skills such as confidence, listening, public speaking and communication. Great course and came away feeling energised."*

Lydia Lanfear  
Food Safety Manager  
**St Pierre Groupe**

“

## **‘Outstanding’**

*“I recently completed Level 4 Managing Health and Safety and Level 4 Managing Food Safety with Envesca and have to say they were outstanding. During a pandemic the team remained professional and adapted well to complete the training via Zoom. Nothing was too much trouble and the support was fantastic throughout. I highly recommend Envesca to any individual or any company looking to train groups.”*



Tim Keyte  
Kitchen Manager  
**Greene King**



# Case studies

**We know that you've been reading about success stories and you're wondering 'how can this work for me and my business?'**

On the next few pages, we have four case studies from prestigious customers that have implemented our advice and training and reaped the benefits.



# Cheltenham Ladies' College

**Respected, independent boarding and day school for girls aged 11 to 18, Cheltenham Ladies' College's catering department had a large team requiring formal training; especially in food hygiene.**

In choosing a training company, the Executive Chef attended the Level 2 Award in Healthier Food and Special Diets course run by Envesca. Afterwards, a meeting was arranged and Envesca was selected as the college's preferred supplier.

Envesca has since provided Level 2 and 3 Awards in Food Safety in Catering, and the Level 2 Award in the Principles of Manual Handling, as well as First Aid training, tailored to the needs of the catering department.

Sarah Parker, Catering Service Manager, said: "As a result of working with Envesca, the Cheltenham Ladies' catering department has a motivated team that is up-to-date with all their training needs.

By working with Envesca on an on-going basis, the nature of our business and the catering team itself is better understood and because the training is flexible it can be fitted in around timescales and working patterns."





“

***“The Envesca team are always there to support the Management team with our yearly training plan and are able help us further develop our Food Safety Management System”***

“

***“Feedback from our courses is always excellent. We are confident our team retain the knowledge gained and apply the health and safety principles learnt to ensure high standards”***







# White Horse Care Trust

**White Horse Care Trust (WHCT) is a Wiltshire-based care trust charity that provides residential, respite, outreach and nursing care to adults with learning and physical disabilities.**

All the residential home staff need to have training in health and safety, first aid, fire marshal, manual handling, food safety and COSHH amongst others. For areas where WHCT lacks experience, they use Envesca as their training provider.

WHCT's Health and Safety Manager, Karen Wallace, commented: "We chose Envesca because their trainers are fully qualified to deliver accredited courses and the training given covers everything

we need to know to ensure our staff are trained to the highest standard. I know I can always pick up the phone if I have any queries, plus emails and messages are always returned promptly and in a professional, friendly manner.

"WHCT has continued to use Envesca for many years as we are more than happy with the professionalism and quality of courses they offer."



# Müller UK and Ireland

**Müller UK & Ireland Group is a dairy foods manufacturer that provides training and support to staff throughout their career.**

Envesca has been working alongside the team for over 15 years and 1,000 employees to over 2,500; initially as part of Dairy Crest and subsequently under the Müller ownership.

In this time, Envesca has trained over 1,000 employees in health and safety, food safety, HACCP, manual handling, first aid, fire safety and noise awareness.

In addition, Envesca has worked with Müller subsidiaries Fayrefield Foodtec in Cheshire and MH Foods in Kent.

"I was first introduced to Envesca as an external training provider when we approached them to deliver Basic Food Hygiene training at our site in Gloucestershire," commented Anne Hamilton-Nelson, formerly Group Technical Support Manager. "I initially chose Envesca because they were local to the area, had a good reputation and were cost-effective.

The training that was delivered was interactive, upbeat and most importantly tailored to suit our business and site requirements."





“

**Envesca  
continue  
to deliver  
high quality  
training and  
remain firmly  
on our list  
of preferred  
training  
providers”**

“

***“Envesca have helped us to improve our standards of health and safety in the workplace. We now have complete peace of mind knowing that they are always there when we need them.”***





# MP Filtri

**Italian-owned MP Filtri is a designer and manufacturer of fluid condition monitoring products and safety is at the heart of all that it does. Indeed, the company is one of Envesca's Safeguard Plus members.**

Since forging a relationship with Envesca in 2014, the company has gone on to host numerous in-house training courses and given staff the opportunity to attend public courses, too. Training has been in a range of areas, including emergency first aid, manual handling, defibrillator training and first aid at work.

Fiona Shurmer said: "Envesca has helped us to improve our standards of health and safety in the

workplace. We now have procedures in place for all employees to ensure they receive health and safety training.

They have also visited us on numerous occasions to carry out audits which identify any potential risks and hazards and update us on areas we need to improve."

# Your one-stop safety shop

## A huge range of workplace essentials

Running a safe and successful business starts with high-quality products and we've got over 40,000 products to keep you compliant in the workplace, including:

- Cleaning and waste management
- COSHH and Spill Control
- Custom-made signs
- Fire safety
- First Aid
- Information signs
- Manual Handling
- Personal Protective Equipment (PPE)
- Posters
- Safety signs
- Winter products
- Site maintenance
- Pedestrian and traffic



And much, much more!  
Visit **envesca.co.uk/safety-shop**

## A Wealth of FREE Resources to Download

Here at Envesca we believe that we are good at giving proactive, sensible and useful advice. Visit the Free Resources page of our website to find a wealth of free resources that you can download to help you and your business.



**www.envesca.co.uk/free-resources**



The

# SAFETY

## CATALOGUE

SAFETY SIGNS



GENERAL INFORMATION SIGNS



CUSTOM SIGNS



POSTERS



SCAFFTAG



CONSTRUCTION



LOCKOUT/TAGOUT



FIRE SAFETY



FIRST AID



INFECTION CONTROL



CLEANING & WASTE MANAGEMENT



COSHH & SPILL CONTROL



SITE MAINTENANCE



WINTER PRODUCTS



PEDESTRIAN & TRAFFIC



MANUAL HANDLING



PERSONAL PROTECTIVE EQUIPMENT



“

### **'Great service'**

*"I have used this company a few times now and all I can say is brilliant. Very friendly, prompt, also there to help when required. Great service."*

Martin Simcox  
Training Safety Co-ordinator  
**Premier Foods PLC.**



“

## **‘Impressed’**

*“I recently carried out my Food Safety Level 3 Refresher and was impressed with the content and how it was presented. Must thank Mel for the professional but relaxed and interactive way she presented the course content and involved all those who participated throughout the day; most refreshing approach, not bombarded by Powerpoint presentations as a standalone method of training but the way she conducted the course kept you interested and motivated. Thank you Envesca for an enjoyable course.”*

Jason Lawrence  
**Unilever UK Ltd**



# Next steps

## So, if you're someone who likes

- excellent customer service,
- a first class quality product and
- you recognise technical expertise and experience and you know that not all health and safety companies are the same!

Let us become your business partner in all health and safety and food safety matters.

Give us a call on **01452 890 438** and let's discuss your specific business needs in more detail.

And remember, when you use our services you'll have our promise:

**If you are not absolutely delighted with your experience we will happily give you your money back...**

...that's how confident we are that you and your team will love working with us.

**To gain peace of mind  
knowing your company is  
safe, legal and protected,  
get in touch with our team.**



Call us:

**01452 890 438**



Send us an email:

**help@envesca.co.uk**



Call in for a coffee at:

**Envesca Ltd**

**1st Floor**

**5 - 7 Stroud Road**

**Gloucester, GL1 5AA**



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