

Together, we make IT happen.

WHAT WE DO

1-Fix is an **outcome-based Managed Service Provider (MSP)**. We work closely with clients in a consultative capacity to understand their current pain points, business challenges, technical gaps and areas where additional knowledge or support is needed. For example: do you need support with existing in-house IT, or do you wish to outsource everything and focus time on your own customers? We address these priorities through a structured service offering built around three core areas: AI & Automation, Cyber Security and Compliance. These are underpinned by our added-value IT Managed Services, enabling us to deliver a complete, end-to-end service-based technology solution.



AI & Automation

Improving business efficiency and optimising processes through automation to deliver cost & time savings.



Security

Reduce risk and strengthen controls by ensuring business staff and data are protected from online threats.



Compliance

Evidence, governance and audit readiness to achieve specific framework adherence or certification to meet industry or customer needs.



OPERATIONS

UNDERPINS EVERYTHING WE DO

Helping the business run smoothly through reduced incidents (tickets), developing user knowledge through education to aid adoption, and minimising IT friction.

OUR CAPABILITIES

- | | | |
|--|-------------------------------|--|
| ✓ Spam filtering | ✓ 365 Management | ✓ Connectivity / WAN |
| ✓ Anti-Virus | ✓ Security Awareness training | ✓ Voice & Contact Centre |
| ✓ MXDR & 24/7 Security Operations Centre | ✓ Cyber essentials | ✓ Cloud Compute & data Hosting |
| ✓ Firewall / edge security | ✓ PAM & User Access Security | ✓ Hybrid / Multi-Cloud |
| ✓ RMM & patching | ✓ SaaS Backup | ✓ Business Continuity & Disaster Recovery services |
| ✓ DMARC - Phishing | ✓ IT Support / Service desk | |
| ✓ Password Manager | ✓ Cyber insurance | |

A PARTNERSHIP-LED APPROACH

1-Fix works as an **extension of your business**. Through proactive account management and technical engagement, we take the time to understand your organisation, your people, your challenges and your goals. This allows us to align our technology strategy with your wider business strategy.

From the initial engagement and benchmark, we build a **clear roadmap** that defines where your business needs to be, the steps required to get there, and the timescales for delivery.

Want to talk?

Talk to one of our team today to understand how we can help you and take the hassle out of IT.



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