

Mobile and PC Alert Brochure

PINPOINT[®] 



2

New apps

One for your desktop...

Pinpoint PC Alert takes all the vital information from your Pinpoint System and displays it on a desktop PC. This means you can have an information point at a pre-existing hub of activity.



One for your phone...

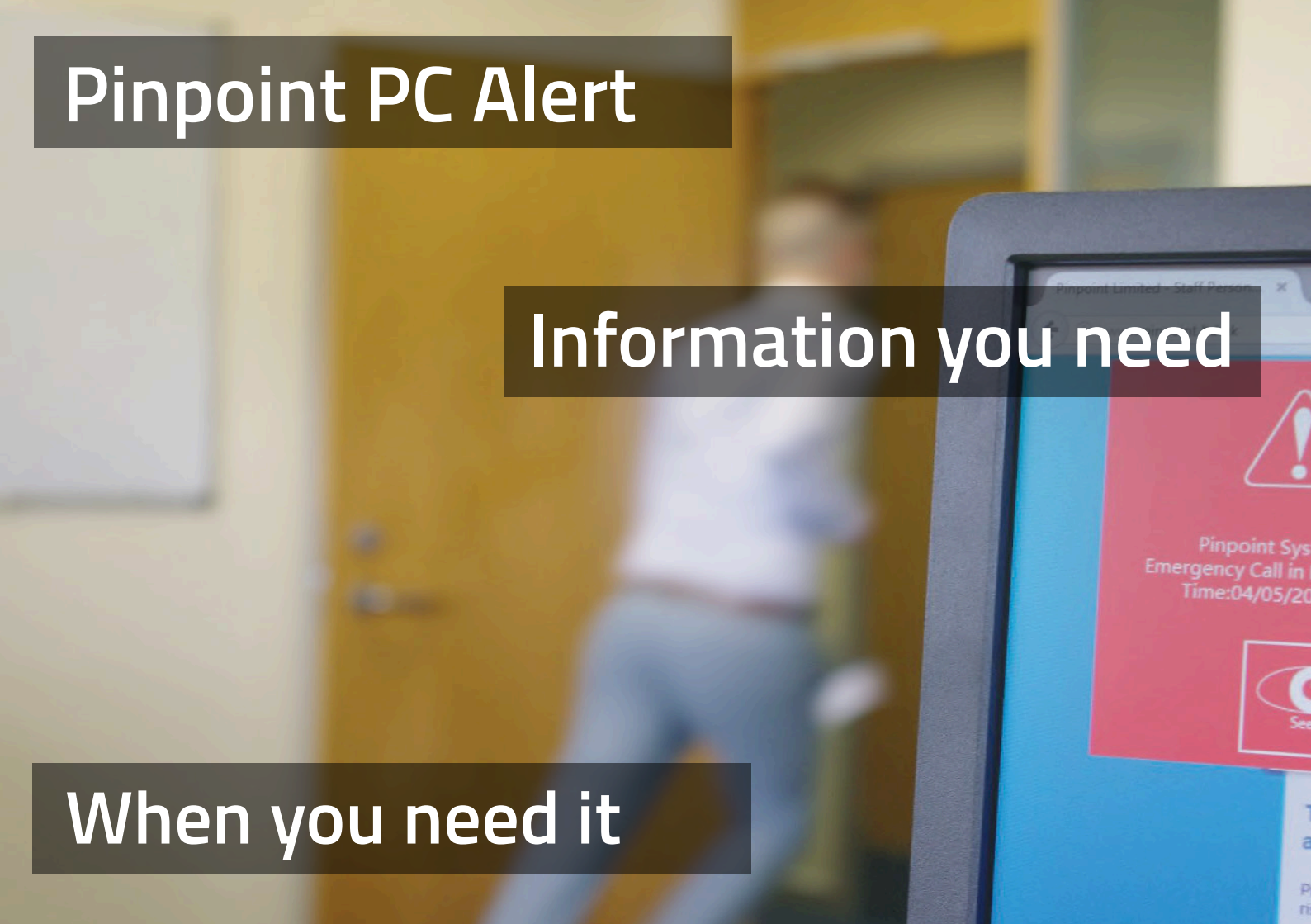
Pinpoint Mobile Alert allows managerial staff, response teams and other mobile staff members to be informed of situations regardless if they are on site or not. With a high level of individual customisation each app provides a tailored stream of data - making sure you are never disturbed unnecessarily.



Pinpoint PC Alert

Information you need

When you need it



Pinpoint Limited - Staff Person
Pinpoint Sys
Emergency Call in
Time:04/05/20
See

So - What is PC Alert?

PC Alert is our new desktop application that brings your Pinpoint System alerts to your desktop computer.

With PC Alert, each installation can be configured to display one or all alert types from any addresses that suit the user's needs.

This allows the user to only be informed of events happening that are relevant to them. This is particularly suited to environments that are changing quickly or often where certain areas may require monitoring by a particular member or members of staff.

Once the program is installed and set up it will remain dormant in the system tray of the computer until it is required to inform the user of an event. In this case a pop-up window instantly opens on top of whatever the computer is doing - displaying the level of call, location description and time.

In the event of more than one notification appearing on screen, PC Alert will simply open each one in a new window until they can be cleared individually.



PC Alert

The features you need
at your fingertips

Custom Alerts

The call levels and addresses you receive to PC Alert can be tailored to the user at the click of a button

Real Time Monitoring

You can open PC Alert at any moment and get a complete snapshot on the health of your Pinpoint System

Always On Top

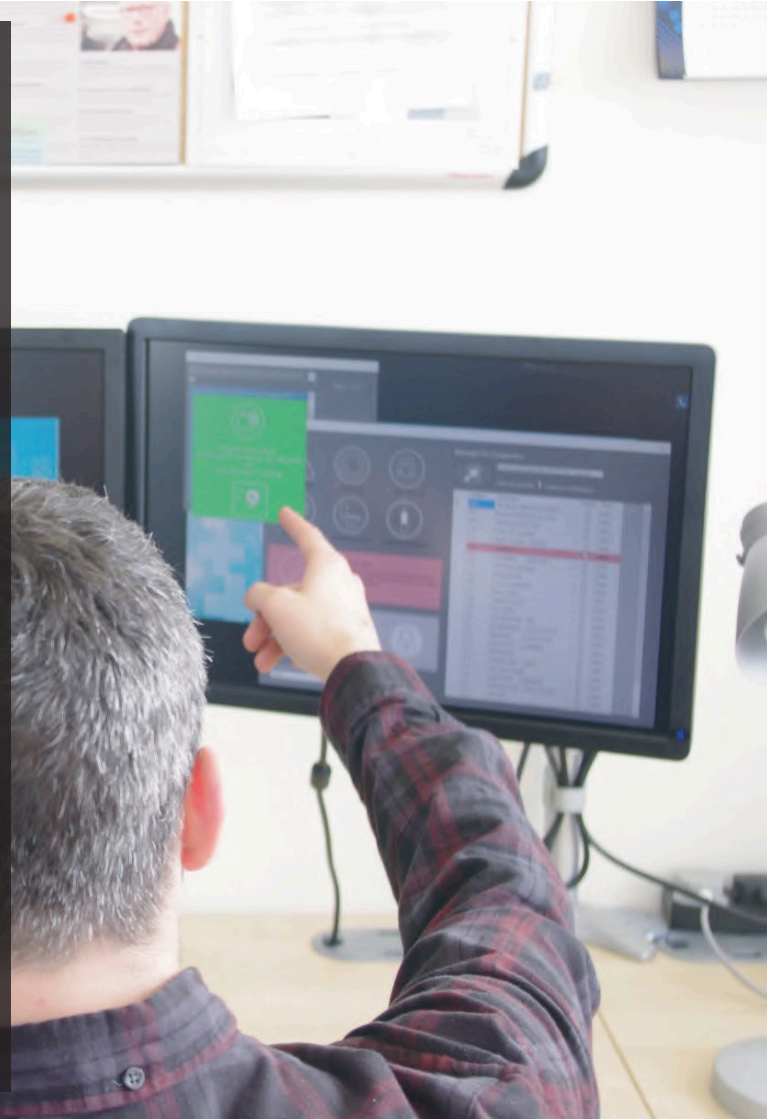
In the event of an alarm or maintenance message - a pop up will appear on top along with an audible alert no matter what you are doing

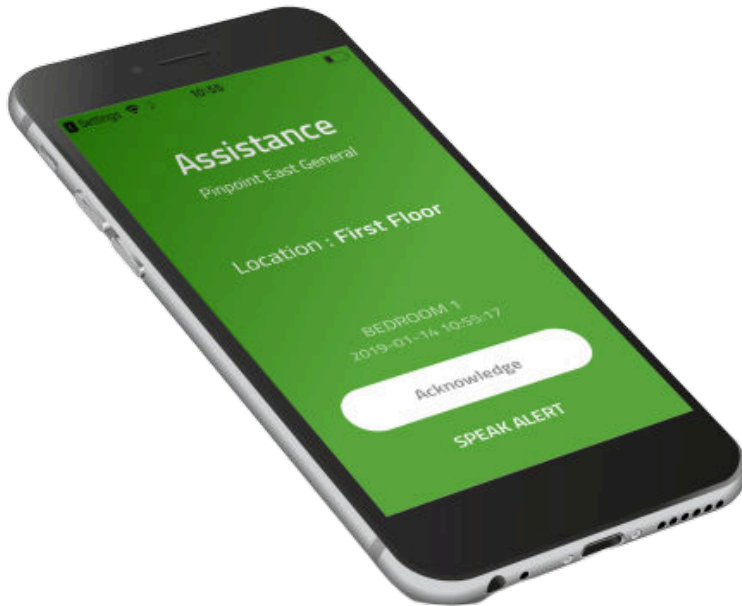
Autostart

PC Alert can be configured to start when you start your computer and begin monitoring instantly

Silent Running

PC Alert will minimize into your system tray so it will never get in your way - unless you need it to





Pinpoint Mobile Alert

All the important information ranging from alarm messages and patient calls to information on the health of your system can now be sent to mobile Android and iOS devices.

Pinpoint Mobile Alert sends all this data through the cloud to devices running Android 4.4 or above.

Designed with the user's needs in mind the App is aimed to replace our existing paging systems by offering better coverage, better reliability and more features.



Cloud Profiles

Once set up, each user profile is stored on the cloud. This means that all your settings in regards to call zones, alarm levels and history are all stored - automatically.

When a user logs into any device using their username and PIN - the app will retrieve all of the user's settings quickly and seamlessly.



Guaranteed* Delivery

Mobile Alert uses any available data connection to receive data. This means that a user can roam anywhere and still receive notifications.

Not only does this give you unlimited range but it also gives you an almost guaranteed delivery. In the event where you temporarily find yourself in a signal dead zone; you will receive the notification as soon as a connection is established.



Increased Functionality

The App was designed by taking into consideration the needs of our customers.

One of the core elements of the app was to make it as flexible as possible. This means that users can subscribe to notifications from locations dynamically whilst also being able to choose exactly what types they need to receive.

Furthermore, the "active calls" feature shows the user quickly, at a glance, which situations have been resolved and which are ongoing.

Tell Me More... Event Tracking



The user interface for Pinpoint Mobile Alert was designed to be simple and easy to read at a glance. The app splits events into two pages - Active and History.

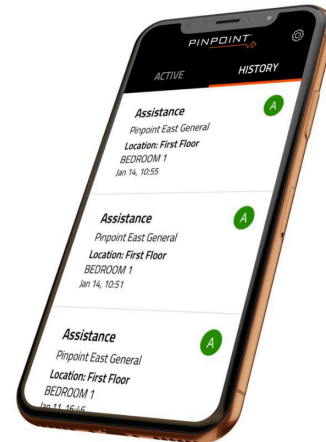
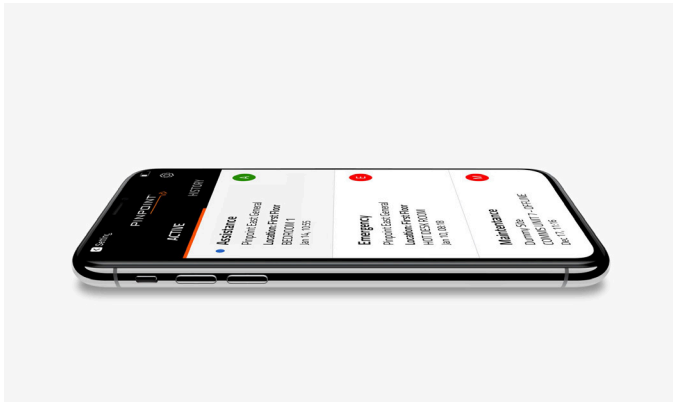
On the "Active" tab you will see only alarm calls that are currently ongoing, with the level of call clearly displayed, the location and how long ago the call was made. There is no limit to the amount of active calls, each new call will be stacked at the top of the list.

Calls that remain unacknowledged by the user will be displayed in bold, these can be acknowledged by long pressing on the appropriate alarm and pressing the double tick button that appears on the top right of the screen.

When an alarm is reset it is removed from the active calls list tab. It is moved to the "History" here you will find all the alerts your account has received in chronological order; with all the same data as in the active tab.

The call level colors are all removed in this tab so you can quickly distinguish between active and historic calls.

Once a call is in the History tab it cannot be retrospectively acknowledged. There is no limit on the history.



Tell Me More...

Pop Up Alerts

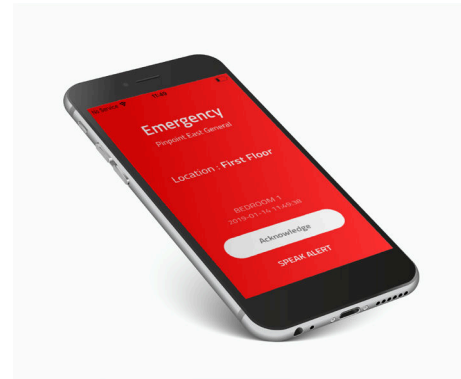
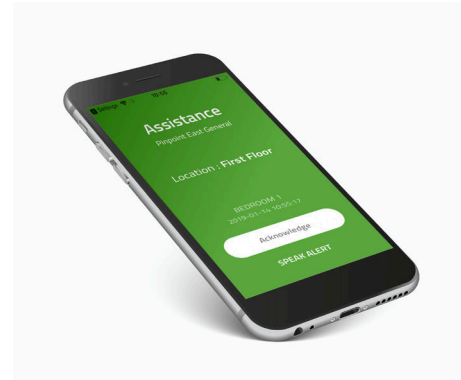


When an alarm is activated on the Pinpoint System it is instantly forwarded to the devices subscribed to that zone. When the handset receives the alarm; the phone will be woken up and a full screen notification appears, indicating the level of call (in text as well as by color), the system it originated from, the zone and the individual address; along with a vibration and audio alert. The user can then tap to acknowledge the call.

In the event of calls coming in before the previous one is acknowledged; the most recent call will always appear on top and any previous calls will show as a notification in your android status bar, as well as be shown on the active calls list.

Not every workplace has the same needs - and the app caters for this. Each call level can have its name and color customized - with over 60,000 possible colors to choose from your web based admin portal - you can ensure that users can quickly and easily assess the situation at a glance.

The admin web portal can be used to add additional call levels if you should need them in the future - so your mobile apps can be kept up to date quickly and easily.



Tell Me More...

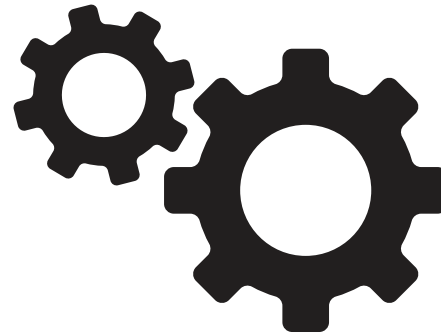
Maintenance Users



Any user can be set as a system supervisor. This means that any issues detected with the health of the Pinpoint System are sent directly to that users handset.

Maintenance alerts can be anything from an individual unit going offline, a unit reporting being covered up, or a power supply failing.

The maintenance notification will stack into the active calls list just like an alarm notification, until they have all been cleared, or a system power-down reset is performed. At which point they are archived in History.





Backward Compatibility? We've got you covered.

At Pinpoint, we take account of your investment in your system whenever we can. Because of this, it doesn't matter if you had a system installed 20 weeks ago or 20 years ago - you can still get connected.

With the addition of a single unit we can add these new features without lengthy works or big bills. Not only that but it keeps the parts of the Pinpoint System that work best, the same - while providing important and potentially life saving new features.

In order to take advantage of the new Pinpoint Mobile Alert - all you need is a Pinpoint System and an internet connection. We then supply you with the Mobile Alert's Cloud Interface device and an Etherbridge where required.

For Pinpoint PC Alert - all you need is an Etherbridge and a Windows XP or above computer to run it on. Simple.



Want To Know More?

Contact:

Pinpoint Limited
Ajax Way
Methil Docks
Leven
KY8 3RS

Tel: +44(0)1333 421706
Email: info@pinpointlimited.com