



Make the switch

Supercharge your home internet
with hyperfast broadband



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Who we are

Future-proof hyperfast broadband

Gigaset is a well-established and well-funded telecoms and connectivity business, trading for over 18 years. Our vision is to become the best ISP in the UK.

Our full fibre promises that at home or at work, you can stream, scroll, upload and download, rapidly. All at the same time, on multiple devices.

We offer reliable full fibre internet for homes and businesses all over the UK, backed by our 'Excellent' rated customer service.

Simply enter your postcode into our availability checker and see when we can get you up and running.

[Check my postcode](#)



Our coverage

Today, our reach extends to over 8 million premises. Our £250 million funding is enabling us to build our own network and grow our reach. It also ensures we are with you for the long run.



Why full fibre?

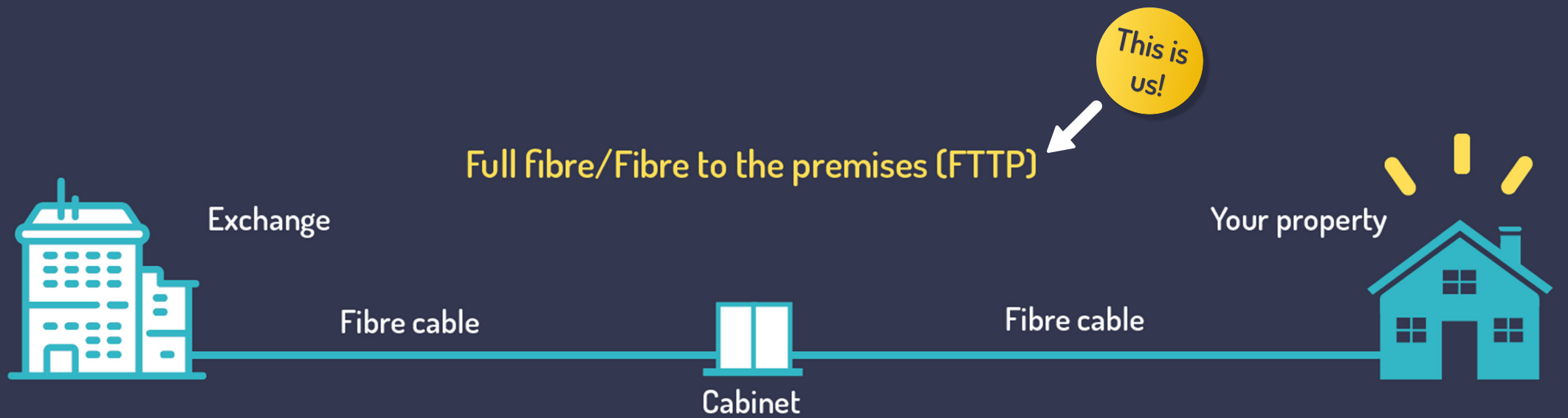
We only offer full fibre, so by switching to Giganet, you'll be connected to the fastest, most reliable broadband that will suit the needs of work from homers, gamers, streamers and scrollers.

Full fibre broadband is different to the 'fake fibre' services offered by our competitors. Their services still rely on copper cable, but our broadband uses a fibre optic cable that runs all the way to your home.

This means data will be transferred at the speed of light directly to your house.

This future-proofs your broadband service with high quality and reliable connection that can handle much faster speeds than any other broadband solution. Plus, it will be good for decades to come.





We know the business

Multi award-winning company

We are proud to be recognised by our peers in the communication industry. We have won over 30 industry awards in recent years and have been shortlisted for 'Best Fibre Connectivity Provider', 'Best New ISP', and for three years running, highly commended for 'Best Reseller Innovation'.



Don't just take our word for it...

Here's what our customers have to say

“ Neil, Southsea

We are all active gamers and streamers. All six of us can game with no drops or lags. When streaming we do not see any buffering anymore (seriously, not once).



“ Ravi, Ferndown

Speeds are exactly what you are signed up to. I would wholeheartedly recommend this to all.



“ Alan, UK

First class service. Everything happened exactly as planned. Installation completed on time and to cost.



“ Robert, UK

Broadband speed to date is consistent as advertised. And is also cheaper than the lower spec package from my previous provider.



“ Monika, UK

Wow much better service than other providers absolutely highly recommended.



“ Richard, UK

Excellent customer service, excellent installation, stress free service.



Our Wi-Fi packages

From our hyperfast broadband...

Ideal for up to three users

FullFibre150

 150Mb/s  £32.00
per month

- Watch Ultra-HD videos on **6 devices** at the same time
- Download a 2hr Ultra-HD movie in **18 minutes**
- Download a console game in **40 minutes**

Reliable broadband for families

FullFibre300

 300Mb/s  £35.00
per month

- Watch Ultra-HD videos on **12 devices** at the same time
- Download a 2hr Ultra-HD movie in **9 minutes**
- Download a console game in **20 minutes**

Perfect for busy households

FullFibre500

 500Mb/s  £37.00
per month

- Watch Ultra-HD videos on **20 devices** at the same time
- Download a 2hr Ultra-HD movie in **5 minutes**
- Download a console game in **12 minutes**

Best & fastest available





FullFibre900

 900Mb/s  £40.00
per month

- Watch Ultra-HD videos on **36 devices** at the same time
- Download a 2hr Ultra-HD movie in **3 minutes**
- Download a console game in **7 minutes**

Our telephony packages

To our fully intergrated telephony solutions

Perfect for flexibility	Our standard package	Standard plus mobiles	The best rates for Europe
<h2>PAYG</h2> <p> £4.90 per month</p>	<h2>Call Saver</h2> <p> £9.95 per month</p>	<h2>Call Saver Mobile</h2> <p> £14.90 per month</p>	<h2>Call Saver Europe+</h2> <p> £16.90 per month</p>
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Need for speed?

Lets find out...

You might be asking yourself whether or not you even need hyperfast broadband services. With the speed checker tool you can find out what speeds you're currently experiencing with your current provider.



Test my speed!

How do I get started?

Just follow these step and you'll have hyperfast broadband before you know it.



Step 1

Visit www.giganet.uk and check your postcode using our availability checker.



Step 2

If available go ahead and order. Otherwise, we'll let you know when your street is ready.



Step 3

We'll then install with no upfront costs (yet more savings).



Step 4

You enjoy hyperfast, reliable broadband.

Get in touch

Our friendly team are ready

We're ready and waiting. if you have a question, or would like some advice, just get in touch.



Start a WhatsApp chat



Contact our experts

Call sales on:

0330 311 6555

Email sales:

hello@giganet.uk

Call support on:

0330 333 3006

Email support:

support@giganet.uk

Business hours:

8am - 8pm Mon - Fri

FAQs

Here are some of our frequently asked questions. Click on any of the buttons below to find out more, or visit our FAQ page to find more answers to your questions.

How do I test my broadband speed?

What speeds should I expect on Wi-Fi?

How is full fibre installed?

Do you restrict speeds at busy times?

How do I change my installation date?

Your install journey

Planning

We work with our build partners to identify areas that would benefit from our hyperfast full fibre broadband.



Build

Keep an eye out for our bright yellow vans. If we're building in your street you should receive a streetworks letter from us to inform you that we're on our way and will be installing our new fibre optic cables. If there are any issues please feel free to contact us at: 0330 333 3006.

Design

We identify where best to place our cabinets - these house our new network. We design in a way that ensures you receive the best access to hyperfast speeds.





Install

After confirming your order we'll work with you to arrange a suitable install date. One of our installation experts will come and connect you to our network with minimal mess or disruption.



Enjoy!

After your installation, you're now ready to reap the benefits of full fibre broadband.



Our streetworks



Roadworks

You should receive a letter in the post from our build team, letting you know that we're on our way. Once we arrive we'll dig in the ground in order to replace legacy copper wires.



Minimal disruption

We'll be in and out as fast as possible without disturbing you and your neighbours. If you experience any issues, please do contact us on: 0330 333 3006.



Restorative work

We're committed to giving our customers the best service possible, including at our buildsites. We leave any area just as we found it, and we work to minimise any disturbance to local wildlife.

Giganet

Why Giganet?

Here's a few more reasons to join us...



Sustainability

We take topics such as the climate emergency very seriously, and moreover, we act.

We've made huge inroads to becoming a paperless office, we recycle batteries and electricals, we encourage a cycle to work scheme and we organise for our employees to get out of the office and physically clean up our communities.

We also plant trees. A lot of trees. So far, we're delighted to announce:

- We have been a climate positive workforce for 19 months.
- We have reduced 859.42 tonnes of carbon from the atmosphere.
- We currently have 13,258 trees in our forest.

Our work is ongoing and will never end. Every day we are fully committed to being a significant part of the solution.



Charitable initiatives

We support a number of charities and also offer our staff two paid days per year to volunteer for a charity.

Previous days include litter picking on Southsea Beach, raising money for Save The Children, Men's Health and Suicide Prevention.

We are committed to raising money for both national and local charities. To date these include Cancer Research, Macmillan Cancer Care, Royal Marines Charity, MIND, Alzheimer's Society, Southampton Sikh Seva and Portsmouth Foodbank.

As we roll out to more and more locations in the UK, our focus on supporting communities and initiatives increases. We are intent on making a real difference and always being a part of the solution.



Giganet core values



Giganet mission and vision

A dark blue triangle pointing upwards with the words "OUR MISSION" written vertically in yellow. A teal speech bubble tail extends from the top left, and a grey shadow extends from the bottom left.

OUR
MISSION

Committed to building a better future by connecting the UK to reliable, future-proof full fibre, supported by expert and exemplary customer service, and clear and honest pricing.

A dark blue triangle pointing upwards with the words "OUR VISION" written vertically in yellow. A teal speech bubble tail extends from the top right, and a grey shadow extends from the bottom right.

To be the best ISP
in the UK.

OUR
VISION

Gigaset



Full fibre. Honestly.

Follow us on social media

