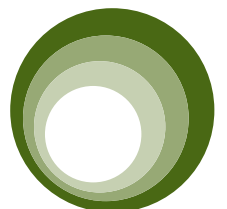


despatch & tracker

recalibrate your
profitability



integreater
production control



despatch & tracker

The Problem

The need to remain responsive to customer demands can put dangerous pressure on a despatch team. In this time pressured environment, poor visibility of collation makes fulfilment difficult, especially with last minute order changes. Mistakes in rotation and shelf life management can quickly damage profit and customer relationships.

The Solution

Our Despatch & Tracker software works by interfacing with other **Integrator®** modules and third party solutions. This means that orders can be manipulated in a number of configurable formats, including order/picking sheets and tracker views. Reports can then be received by the despatch department in print or electronic format, either through a PC or wireless PDA device.

Integrator® allows despatch operators to remain mobile by continually feeding real time updates to their PDA devices. Information includes the correct stock to pick, its location (based on product description) and shelf life availability.

To improve accuracy and efficiency, products are assigned to an order through barcode scanning. **Integrator®** has a function which enables operators to despatch whole pallets by simply scanning one barcode. Individual units can also be transferred from these pallets, retaining their unique trace code.

To meet your individual business needs, responsibility for order releases can be restricted and despatch documentation can also be customised.

The Result

Total control enables processors to achieve complete accuracy and efficiency, helping management to improve service levels and minimise losses. The order processing and despatch cycle becomes visible, accessible and easy to manipulate. This results in accurate despatch against orders, less internal wastage and reduced delivery claims. Despatch & Tracker software allows management to monitor and respond to issues proactively and accommodate any sudden changes. In addition, despatch operatives are able to manage everything from their pocket PC devices, making them more efficient.



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Major Benefits

- accurate despatch against order
- discrepancy reporting
- reduction in returns and short delivery
- managed product rotation and selection
- reduced wastage
- total visibility of the order/despatch cycle
- automated down-dating of stock
- service level indicators by store, RDC and customer
- easily exports data to most major accounting software.

Linked Reporting

Our Despatch & Tracker software integrates with:

- Sales Order Processing (SOP)
- EDI Order Importer
- Multi Site Order Splitter
- Stock Management

Our Sales Order Monitor displays real time updates on what is due to be picked, how many items are currently in stock and what is currently in production. It also shows exactly which items have been picked, making mistakes quickly visible.

This allows shipping supervisors to have complete visibility and control, enabling them to compare the availability of finished products with what is left to pick. It also allows management to staff more effectively and designate areas of focus in the shipping area.

What is a Tracker?

A tracker is a web-based tool which allows operators to view data from anywhere using an internet connection. Please see below for some of the benefits of this feature:

- can be used to review business performance when away from site
- real time updates for complete visibility
- most information is available on one screen for easy access
- data can be exported to Microsoft Excel

Despatch & Tracker is used to display the progress of picking against orders due to be shipped. Working in real time, the system is continually updated so you have full visibility of where you are in the order assembly and despatch cycle. To access further information, users can simply drill into the item to view the detail of the despatch note, loadout information and related order data.

integrator 
food productivity systems

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