



Contact details:

For all enquiries, please contact either

0845 330 3618

or

www.miele-professional.co.uk

The Miele Company Limited
Fairacres, Marcham Road, Abingdon, OX14 1TW

Miele
PROFESSIONAL



OUR QUALITY PLEDGES



Miele Quality – anything else is a compromise

Miele aims to offer every user the best-possible product. Miele's robust construction guarantees maximum reliability, durability and resistance to scratching, chemicals and corrosion. To ensure that Miele machines will stand the test of time and provide unbeatable performance continually, we really put them through their paces in our test laboratories, before full production commences.

No other brand can claim such a strong commitment to quality, reliability and durability.



WASHING MACHINES

Tested for: 30,000 programmes
Equivalent to 17 years, if used for 8 hours per day and 220 working days per year.

TUMBLE DRYERS

Tested for: 40,000 programmes
Equivalent to 11.5 years, if used for 8 hours per day and 220 working days per year.



We test the hinge, door lock and handle by opening and closing the door 60,000 times – that's equivalent to opening/closing the door once a day, for 164 years!

The detergent container flap is tested for 30,000 open/close cycles.

Power and drive electronics are tested for 10,000 hours, at very high temperatures and extremely high load levels.

Control panel is subjected to 100,000 operations of the on-off switch.

Lifetime guarantee against corrosion and yellowing of the direct-enamelled outer panels.



Door system closure/lock mechanism and handle are tested for 100,000 door open/close cycles, with a 180°C opening angle and an additional weight of 10kg.

Fluff filter service panel undergoes 10,000 open/close cycles.

Control panel is subjected to 100,000 operations of the on-off switch.

The rear bearings and front roller bearings are tested for over 20,000 hours.

Drum motor undergoes a demanding test process, ensuring that the machine starts, even when the laundry load has 100% residual moisture and 15% undervoltage.

Lifetime guarantee against corrosion and yellowing of direct-enamelled outer panels.





ROTARY IRONERS


Tested for: 20,000 hours
Equivalent to 11.4 years, if used for 8 times per day and 220 working days per year.

DISHWASHERS AND WASHER DISINFECTORS

Tested for: 15,000 hours
Equivalent to 18.9 years, if used 6 times a day for 220 working days a year.


 Lifting mechanism undergoes 120,000 cycles of raising/lowering the heater plate.


 The HM 21-100 undergoes 1.68m start/stop cycles!


 Lifespan tests on all ironer functions:


- Check on padding (height of fishscales)
- Trough raising/lowering mechanism
- Forward/reverse motion
- Contact gap on floor switch
- Feed table functions
- Check temperature sensor tolerance range
- Adjust fan



 All controls, components and finished units are tested in extreme parameters, such as high temperatures, high humidity and low/high voltages.

 Door locks are tested for 100,000 open/close cycles, with real-life loads, in terms of force and temperature.

 Dispensing systems are tested for 600 hours (3 hours ON/1 hour OFF, at 55°C).

 Circulation pump is tested for 15,000 hours of cycled operation, under thermal and hydraulic conditions, as would happen to the unit during use.

