

Money Machine™

Self-Service Coin Counter

Build traffic, enhance banking hall experiences,
improve productivity



Increase customer service and maximise cashier efficiency

Money Machine is an essential service-delivery tool

Money Machine™ self-service coin counters are the fastest, high-capacity coin processors in the industry. The Money Machine provides an essential service for your customers and keeps cashiers focused on service delivery, cross-selling opportunities and enhancing customer experiences. As the world's most powerful coin counter and sorter, the Money Machine gives your customer-facing employees the ability to shed time-consuming coin processing tasks and focus on your business' most important assets – your account holders.



Bin coin collection provides large coin capacity – up to 70,000 coins – as well as handling simplicity. Bin collection minimises interruptions and maximises machine uptime.

Increase branch traffic. Make it easier for your customers to deposit their saved coins and see an increase in branch traffic. Use this opportunity to up sell and cross sell on various financing promotions.

Build loyalty. Generate increased customer loyalty by offering a convenient means to redeem coins for deposit or customer spending.

Improve customer experiences. Reduce queues and customer wait times by installing a conveniently placed, user friendly coin counting machine in your branch.

Traffic-building service

Building traffic creates valuable opportunities for interacting positively with existing branch clients as well as prospective new accounts. Additional face-time with customers also enables cashiers to educate customers about financial products that can help them reach their financial goals.

Location loyalty

The promise of more or better services is a primary motive leading customers to re-evaluate their relationship with their bank. Installation of a coin counter helps you gain new customers and ensures your account holders visit your branch for their coin processing needs.

Enhanced experiences

Whether coin savers are asked to prepare coins by counting and bagging before bringing them in for redemption, must wait in queues, or are not allowed to redeem their coins at all, customer dissatisfaction is the inevitable result. Automating the task using self-service counters puts the customer in control of their experience and gives them greater satisfaction – provided the machine gives an enhanced experience. Selecting the Money Machine for your branch's coin-counting needs ensures your customers receive a level of service excellence above reproach.





Enhance productivity with the world's most powerful coin processor

4,100 coins per minute
Fast, efficient coin processing

99.995% accurate
Ensures precise balancing

98% uptime
Ensures worry-free operations

Customisable options provide flexibility to suit your operational and promotional needs.

Accuracy and dependability

Managing coin processing is easy when counts are accurate and balancing intuitive. With 99.995% accuracy, the Money Machine provides precise processing. This translates into worry-free operations, less time managing coin processing and improved branch efficiency.

Unmatched dependability—warranted to 50 million mixed coins—ensures uninterrupted service to your customers and branch personnel. The Money Machine is designed with only one moving part, which means fewer jams and lower maintenance costs.

Customisable touch-screen display

A large 15" colour touch-screen guides customers through the coin-counting process. Custom graphics, images, and multi-lingual text give you the flexibility you need to promote products and services as well as cater to a diverse audience.

Signs and graphics

Increase the stand out of the Money Machine with eye-catching graphics which demand attention and increase usage. Choose from several promotional accessories or create custom graphics to match your brand.

World-class service and support

Cummins Allison service technicians stand behind each product. Delivering dependable, local service and parts inventories, each skilled professional is trained to maintain your specific product requirements. CA service is unparalleled, 97% satisfaction to customers day in, day out, year after year.



Money Machine self-service coin counter

Standard features

High speed processing: At speeds as fast as 4,100 coins per minute, the Money Machine boasts the fastest coin sorting in the industry.

Advanced debris management: Debris such as paper clips, screws, bolts and bent coin is diverted to a debris cup for easy disposal.

Continuous suspect coin detection: Suspect coins are uncounted and diverted to a coin return cup while maintaining the unmatched coin sorting speed.

Transaction memory and reporting: More than 30,000 transactions are stored in the Money Machine memory. Daily reports can be easily obtained at any time by authorised employees (as many as 100 individual user passwords.)

Customisable screen display: Customised graphics can be placed on the initial customer greeting screen. Text can be customised with specific phrases such as service fee amounts and fee disclaimers.

Customisable transaction receipt: Up to four lines of text can be printed on both the top and bottom of the customer receipt. In addition, as many as two logos may be printed on the receipt.

Specifications

GBP coins sorted: 1p, 2p, 5p, 10p, 20p, 50p, £1 and £2.

Sorting speed: 3,100 mixed coins per minute, 4,100 pennies per minute.

Sorting accuracy: 99.995%.

Input tray capacity: Gravity flow tray.

Capacity: Bin Unit: 55,000 - 70,000 mixed coins (capacity varies based on redemption mix).

Approximate dimensions: 69 cm W x 74 cm D x 143 cm H.

Power: Voltage operating range is 230V + - 6%. Frequency is 50Hz. Customer must provide a single-phase, dedicated power line that meets the machine's power rating(s). Power conditioning/stabilising devices are available for purchase from Cummins Allison.

To learn more about how the Money Machine can enhance customer service and improve productivity, visit cumminsallison.co.uk/coincounter



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Generations of Vision and Excellence

Cummins Allison sets the standard for accuracy and dependability.

Cummins Allison is a global leader in developing solutions that quickly and efficiently count, sort and authenticate currency, cheques and coin. With a 125-year heritage of leadership in technology and product innovation, Cummins Allison serves the majority of financial institutions worldwide, as well as leading organisations in retail, gaming, law enforcement and government. Ninety-seven percent of our customers recommend our products and services.

CA holds more than 350 U.S. patents and invests double the industry average in R&D. Our world-class sales and service network includes hundreds of local representatives in more than 50 offices in North America, 5 wholly-owned subsidiaries in Europe and Canada and is represented in more than 70 countries around the world.

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