



Strategic Distributor for  
**HME Wireless®**

# TrackSmart™



Benefit immediately from:

- > **Exact Customer Location**  
Increases efficiency for staff who know exactly where each order is to be taken.
- > **Customer-Friendly Experience**  
Customers no longer gather at the counter, wondering when food will be ready. This creates a calmer, more enjoyable experience.
- > **Simple, Easy To Use**  
Quick, easy setup and operation for managers and staff.
- > **Stand-alone or Integrated System**  
Integrate TrackSmart with your existing kitchen display, or use as a stand-alone system.
- > **Water-Resistant Table Tags**  
Table tags are suitable for all environments.

## Deliver Food Faster & Fresher Reduce Congestion

The TrackSmart™ system helps you deliver food faster and fresher, without wasting time searching for customers. Once guests order their food, simply hand them a *guest tag*, and the system's unique technology does the rest – notifying staff where to deliver each order.

TrackSmart is compatible with most kitchen display systems, or can be used stand-alone. Either way, you'll increase efficiency while reducing congestion at the order counter, and create a calmer, more satisfying atmosphere for guests.



## A better customer experience

TrackSmart's easy-to-use graphic interface identifies the location of the customer's guest tag in real time. Eliminate the need to hunt for customer numbers on tables.

TrackSmart users can quickly locate the customer and notify them that their order is being delivered. Food is delivered as it is intended; hot and fresh.



## TrackSmart Features & Specifications

- Closed System**
  - > Independent; will not interfere with WiFi networks.
  - > RFID tags can be read in nearly any restaurant environment without additional resources.
- Delivery Notification**
  - > Notify customers that their order is on the way with just a click or touch.
- System Alerts**
  - > User defined, colour indicators that let you know at-a-glance if orders are running behind.
- User Installation**
  - > No professional installation or technical skills required.
- Easy-to-use**
  - > Users can add additional table tags or guest tags at any time.
- Smart Charging**
  - > Extends the life of guest tag batteries by preventing overcharging.
  - > Charges all guest tags in 2 hours.
- User-replaceable Batteries**
  - > Simple user-replacement of batteries guarantees no down-time.
  - > Device battery life is up to 3 years.
- Flow Management**
  - > Setup which items are important and tag as "table tags" for tracking.
  - > The system is catered to your exact requirements.
  - > Tracks all device movements throughout each day.
  - > Advanced reports can be pulled, showing the details of all device movements during a given period.
- Advanced Reporting**
  - > System reports show battery health for all tags, simultaneously allowing operators to better optimise their results.
  - > Get historical data on every tag movement.
- PC Requirements (Not Included)**
  - > Operating system: Windows 7 Professional
  - > Microsoft SQL Server 2008 Express, .NET 4.0
  - > 1.6 GHz Processor, 2GB of RAM, 8GB disk storage.
  - > Ethernet connection
  - > Touch-screen or multiple display (optional).

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