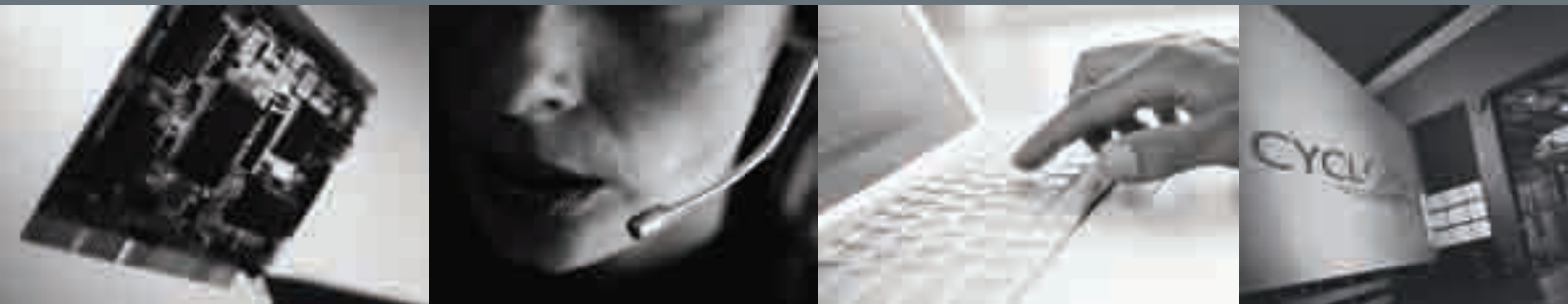


CYCLOPS ELECTRONICS



GLOBAL ELECTRONIC COMPONENT DISTRIBUTION

The Company

Delivering Day-to-Day Requirements, Shortage and Obsolete, Active, Passive and Electro-Mechanical Components.

Cyclops Electronics is a dynamic Electronic Component Distributor with rapid response times, money back quality guarantee and a commitment to go the extra mile to supply the components you need.

With large stock-holdings, global reach and a sophisticated electronic component search

database, Cyclops Electronics finds and delivers all your component needs – fast.

Established in 1990, Cyclops Electronics is part of a highly respected and financially secure group, which has offices around the world in England, Scotland, Ireland, the USA, Canada, China, Italy, the Czech Republic and Russia.

With over 100 highly trained employees, including specialists in IT, Purchasing, Marketing, Finance, Quality and Supplier Development, which means you get the peace of mind that comes from working with one of the UK's largest and most stable independent distributors.



Global Network of Offices

USA
ITALY
CHINA
CZECH
RUSSIA
CANADA
IRELAND
ENGLAND
SCOTLAND

Services

As one of the largest independent Electronic Component Distributors, Cyclops Electronics provides these specialist services...

- Specialist Stocking Distributor, with same day shipments, of Active, Passive and Electro-Mechanical Components.
 - Fulfilling daily requirements to OEM's, CEM's and Manufacturers around the world.
 - Global procurement expertise, to source and deliver the best quality Hard to Find, Obsolete, End of Life and Allocated Components, on time and at a competitive price.
 - Specialised Electronic Component Search facility gives you 24/7 on line access allowing you to view all quotations and order history while viewing over 10.5 million component line items from over 1000 leading manufacturers.
 - Alternative components can be identified and cross referenced for your products or applications which avoids costly redesigns and ensures continuous manufacturing.
- In addition we provide these value added services...
- Scheduled Ordering
 - Excess Stock Management
 - Full Functional Component Testing
 - Programming and Tape & Reeling Services
 - Kanban & Logistics Supply
 - Assembly Services
 - WEEE Compliance and PCB Recycling
 - Low Cost Country Sourcing
 - Technical data sheets for over 7 million components



Sophisticated Search Database



Global Procurement Expertise

7 Reasons to Choose Cyclops Electronics for your Day-to-Day, Shortage and Obsolete Electronic Component requirements



Rapid Sourcing and Delivery

1. Rapid Sourcing and Delivery

We understand how important it is to get orders delivered on time and when production schedules are at stake, you can rely on Cyclops to deliver the components you need (over the last 12 months 79% of all components ordered from Cyclops Electronics are delivered within 24-72 hours of order. Even more impressive, 65% are shipped same day from Cyclops Electronics stock).



Quality and ESD Checked Shipments

2. Fast Response – 30 Minute Response to Urgent Telephone Enquiries

Your telephone enquiries are treated with the utmost importance and urgency. We commit to respond to your urgent telephone enquiries within 30 minutes, so you get the information you need ... fast.

Not only are Cyclops staff highly responsive ... we try much harder. This means that even when your requirement is more difficult than normal to source, you can count on Cyclops to go the 'extra mile' to get the parts you need. We keep searching for components long after others have given up and if all else fails we work to find appropriate alternatives, which can be cross referenced from our extensive technical data library.

3. Quality and ESD Checked Shipments

Every shipment is examined for quality by one of our highly qualified and ESD trained personnel as part of Cyclops ISO9001:2000 Quality Approval (Cyclops has been approved to a quality standard since 1996).

Your orders are carefully packed, using shielded, conductive or vacuum-sealed packaging where necessary, so you get your parts in perfect condition. In addition, all our suppliers are constantly monitored to ensure you receive the highest standard of quality.

4. Extensive Stock Holding

Cyclops hold extensive stock in their purpose built environmentally controlled storage facility ... at the last count over 100,000 line items of active, passive and electro-mechanical components, and also have 10.5 million items available, all of which can be held 'on schedule', to be delivered in accordance with your order requirements.



Large Stock Holdings

5. Delivery Guarantee and Order Tracking

When you place your order you are given a firm despatch date as well as access to our online tracking system so you can monitor the despatch of your delivery. You can request an email or fax every time a shipment is despatched, with the tracking number and delivery date. This system enables you to track your goods in transit and keeps you informed and up to date at all times.

6. Full Traceability and Money Back Quality Guarantee

Expert sourcing through our global, quality assured offices gives full traceability to ISO

9001:2000 compliant standards. This combined with comprehensive testing services from X-Ray to full functional testing and the Cyclops 30 day guarantee allows you to buy with complete confidence.

7. Proactive Communication – Keeping You Informed

In the rare event of a problem occurring with an order, we commit to tell you immediately and to keep you informed as we resolve the problem. Any concerns will immediately be passed on to a senior Manager to resolve ... which means you remain in full control and know exactly what is happening with your order at all times.



Keeping You Informed

Quality Global Sourcing Network

With professional procurement teams across the world who source from quality assured manufacturers and distributors Cyclops gives you all the benefits of sourcing locally while getting the advantages of buying globally.

Since 1990, Cyclops Electronics has developed strong trading relationships and significant buying power with the worlds leading electronic component manufacturers and franchised distributors.

Supply Agreements with Leading Manufacturers and Franchised Distributors

Preferential pricing, supply and delivery relationships mean that we are able to source components

faster and at better prices, these benefits are then passed onto our clients.

Global Search Database

Our procurement teams use our extensive search database, which gives real time information on availability of over 10.5 million parts. This means you get, at the touch of a button, a global view on component availability. In addition to our team of highly trained account managers, you can also conduct a

search within seconds by accessing our Online Search Facility at www.cyclops-electronics.com.

Global Network of Offices

Our global network of offices in England, Ireland, the USA, Canada, China, Italy, the Czech Republic and Russia means that Cyclops Electronics can source locally, **quality check** and ship globally which eliminates any purchasing issues with foreign suppliers.



Global Sourcing Experts



Highly Trained, Dedicated Account Managers

Money Back Guaranteed Quality

In a world where almost everybody promises quality – it is reassuring to find a company that delivers.



Comprehensive Testing Service

At Cyclops Electronics we believe that quality and attention to detail makes all the difference, which is why quality is not just a word we use; it is a way of working that we embrace.

Our commitment to quality begins with ensuring our suppliers conform to our stringent quality requirements, this continues with a series of in-house quality checks, right through to final inspection before despatch.



Quality Assured Global Sourcing

Having established relationships with suppliers around the world and our ISO quality standards, we are able to supply customers on request with Certificate's of Conformance for all components supplied.

Expert sourcing through our global, quality assured offices gives full traceability to ISO 9001:2000 compliant standards. This combined with comprehensive testing services from X-Ray to full functional testing and the Cyclops guarantee allows you to buy with complete confidence.

Money Back Quality Guarantee

When you purchase components from Cyclops Electronics you are protected by this guarantee. In the rare event the components you purchase from Cyclops Electronics are not of perfect quality, that is they don't work electronically to manufacturers specifications, simply return them within 30 days of purchase for replacement or full refund.





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