



## Dedicated Installation Service

All our installation engineers are dedicated Coverad employees and are fully equipped with the latest installation equipment, vehicles and distinctive uniforms.

They have all attended a programme of C.I.T.B. Trade Training and are fully registered in asbestos awareness, CSCS and all relevant Health & Safety requirements.

Our teams have acquired years of experience working in all environments including the NHS, Local Authorities, Schools, Nursing Homes, Prisons and Mental Health Establishments. We are fully aware of the operational needs of all our customers.

All of our installation engineers are qualified to attend pre installation meetings and have the experience to adopt flexible working patterns to suit the operational requirements of each site.

Installations are supported by our experienced After Sales Service Team.



Refurbishment Project – Before



Refurbishment Project - After



Working through the night on what is normally a busy ward in a major hospital



### Free Design and Survey

Coverad's free design service including a detailed site survey is carried out by our professional experienced National Sales Team covering the whole of the UK and Ireland, with each Sales Representative covering a dedicated area providing full customer support.

This service is the product of successfully supplying over 200,000 radiator covers in Hospitals, Surgeries, Clinics, Nursing Homes, Schools, Nurseries, Police and Prison cells and Commercial buildings.

### Experienced Customer Service

Dedicated Coverad staff ensure a smooth transaction from the initial survey through to delivery and installation, assisting our customers at every stage of the process.

### High Quality Manufacture

Coverad are supported by a number of specially selected manufacturers who are continually assessed to ensure that all our products are manufactured to the high quality specification our customers have come to expect from a market leading company

### Radiator Cleaning and Sanitisation

A service developed out of the increased awareness of MRSA in hospitals and the efforts of Facility Managers and Infection Control Departments to achieve generally higher standards of cleanliness in all Public Buildings.

### Dedicated Installation

All our installation engineers are experienced Coverad employees who provide our customers with a highly professional and dedicated service. Their many years of experience enable them to work with flexibility around the operational needs of all environments. All our installation staff are fully equipped with the latest equipment, vehicles and uniforms.

### Caring After Sales Service

At Coverad we pride ourselves on providing a personal After Sales Service once the delivery or installation has been carried out. Our team check to ensure that our customers are happy with the level of service we have provided at all stages of the process and we certainly take on board all comments made to enable us to continually strive to provide the high quality of service which Coverad are well known for.



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