



premier spa+

five star management software

premier spa+ is the internationally renowned scheduling and management software system for destination, resort and hotel spas and is the chosen system of five star establishments worldwide.

premier spa+ is a simple yet powerful management system that will allow you to optimise your day-to-day scheduling of treatments and services, whilst providing enhanced reporting capabilities and maximising your business development.

- Sophisticated scheduling
- Comprehensive point of sale
- Complete client history
- Gift voucher tracking
- Stock control
- Medical & contra indications
- Membership administration
- Comprehensive management reports
- Package & course management
- Detailed client/staff analysis
- Mail order management
- Card payment processing
- Property management system interface
- Quality after sales support
- Postcode validation
- Multi lingual
- Access control
- Extensive CRM capabilities



back office reservations

- sophisticated package scheduling
- group activity scheduling
- mail order processing
- gift voucher tracking
- enquiry logging
- bulk email facility
- SMS text messaging

reception desk

- treatment scheduling
- client records
- point of sale
- stock control
- membership validation
- waiting lists

management operations

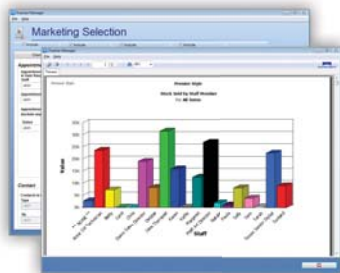
- extensive CRM Capabilities
- course & package management
- stock management
- managerial reports & analysis
- membership administration
- multi lingual

optional software

- postcode validation
- digital imaging
- card payment processing
- property management system interface
- access control

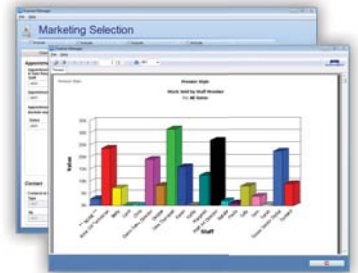
control

premier spa+ has the most sophisticated scheduling system available. Group reservations can be effortlessly made allowing for guests stays to be planned with optimum efficiency. Gift vouchers are logged at time of purchase and automatically tracked when redeemed. The built in point of sale automates stock control and course management in one seamless process, updating client records with each transaction. premier spa+ also interfaces to numerous Property Management Systems giving you the option of charging client bills to their rooms.



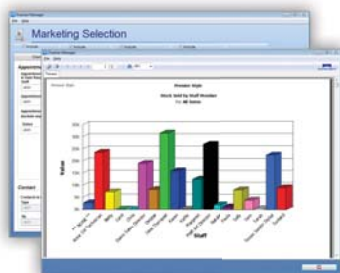
simple

Client relationship management is vital in today's competitive marketplace. In order to provide a first class service, clients need to be treated as individuals. Up to date information gives you the power to make all communications with your clients, such as direct mail shots and other promotional activities, accurately timed and targeted, also, client histories and purchase patterns can be easily accessed serving to maximise your levels of customer care.



power

premier spa+ has an innovative design making it totally configurable with your business requirements - every aspect of the system can be customised to suit your exact needs. From the type of packages and memberships you offer, to all of the retail, mail order and gift voucher analysis you require, premier spa+ will accommodate your business demands.



The system is not just used to manage our spa bookings. It has proved to be very adaptable in meeting the other business needs beyond the treatment rooms. Previous experience of working with premier software meant that we were very confident about using them again.

Warrick Burton, managing director – **Titanic Spa**