



Fire Protection Association
Fire and Risk Services



Fire Protection Association
Fire and Risk Services

Risk Surveying & Management Support Services



Contact Information

Fire Protection Association
London Road
Moreton in Marsh
Gloucestershire GL56 0RH

Tel: +44 (0) 1608 812 505
Email: sales@thefpa.co.uk
Web: www.thefpa.co.uk



We offer a unique blend of engineers, scientists and consultants with extensive experience in all sectors, providing a comprehensive range of practical, high integrity services tailored to your requirements.

THE UK'S NATIONAL FIRE SAFETY ORGANISATION
Protecting people, property, business and the environment



Experience and Expertise

Every insurance underwriter knows the importance of having access to high quality risk information. Risks that go unmeasured cannot be managed which ultimately undermines the ability to predict outcomes. Present day brokers also recognise that expert risk survey services are essential if their clients' coverage needs are to be fully identified and their risks accurately and fairly portrayed to potential carriers.

Traditionally, insurers' and brokers' risk survey needs were met by an in-house team of surveyors. With increasing pressure on the bottom line this is changing, with decision makers recognising that it makes sound commercial sense to increase flexibility and cut costs by at least partially outsourcing surveys to a competent third party.

FPA are one of the most respected providers of **Risk Management Surveys** in the UK. We provide risk control, risk management, audit and assessment services and Risk Improvement Follow Up to insurers.

Our team of consultants is backed by the experience and expertise of **FPA** in advising on all levels and types of hazard and risk. For over a decade, **FPA** has assisted a number of the UK's leading insurers with a survey service covering a wide range of fire, business interruption, security and liability risks. With consultants operating globally, we are able to offer a cost effective and professional service that insurers and brokers can rely on to meet their risk control needs, or to back up an in house service, when additional resource is required.

Our service is designed to be flexible and is accustomed to moulding the survey and risk improvement reporting process to the client's needs and business model.

Transparent Information Management

FPA's bespoke workflow management and MI system enables clients to:

- order a survey;
- see to whom the work has been allocated;
- monitor progress;
- learn of developments/obstacles;
- view Real Time Risk Improvement Information;
- view KPIs specific to their requirements.

This system allows risk data to be recorded which will provide clients with new insights into risk quality across its book.

Risk Management Service

Site surveys

Systematic site inspections, at all levels of complexity, by professionals trained to identify and evaluate insured risk. Our survey visits are conducted carefully, sensitively and professionally. Our consultants are equipped with the skills to influence credibly and persuasively during the on-site discussions.

Risk reporting

Business-like reporting with insights into risk quality in the areas key to your objectives with comprehensible and fully rationalised risk improvement measures that are tailored, practical and technically current. We can report under a variety of class headings including: property damage perils and security, business interruption, EML, Casualty – Employee/Public/Product/Environmental Liability, Flood, Contract Sites and more.

Reports will be to the depth required, in accordance with relevant risk control guidelines and offering an overall opinion of risk.

FPA is flexible in reporting style, using both client report formats and in house templates or clients' own online reporting platforms. Our services cover a wide range of insurer requests to include new business, periodic re-surveys, post loss, pre cover and pre quote; all with total flexibility to suit client needs.

Loss estimation

Reasoned loss estimate calculation to agreed scenarios, fully supported by rationales is one of the most important functions of the report. We will calculate our estimates in accordance with agreed definitions and scenarios, whether market- generic or in-house.

Ongoing support

Alongside our technical knowledge and industry experience, we can offer management support to your clients helping them comply with the findings, whilst providing regular status updates to the insurance provider. Risk Improvement Follow Up can be made bespoke for each client, helping to maintain focus and delivery in line with agreed business proposition.

Sprinkler Inspection Services

Automatic fire sprinkler systems have a proven record in protecting lives and property but any alteration, such as changes to storage arrangements, packaging or processes can have a major impact on the systems' performance. European and UK standards also require that a Review of Hazard is completed by a competent person at least once a year.

The FPA offers an independent, high quality service including:

- Sprinkler System Audit – full sprinkler system evaluation, including witnessing of water supply tests.
- Review of Hazard – the delivery of a review of hazard, including inspection of all processes and storage arrangements
- Design Checking – providing a review a commentary of design drawings submitted prior to installation of sprinkler systems and before alterations

Risk Improvement Support Service

An added value Risk Improvement Follow up Service for completed risk surveys with many benefits to insurers including;

- full 'end to end' survey and compliance solution with a single provider;
- reduction in additional administration time and resource burden;
- implementation of improvements through proactive management;
- single contact, avoiding communication delays and confusion;

- technical queries managed directly by FPA;
- Real Time Risk Improvement information direct to clients;
- provision of best practice guidance leaflets to the insured;
- information managed securely online.

FPA manage communication with your clients and brokers, providing guidance and support, and we manage all communication with the insured within clearly defined timescales.

