

Enlighten E4 Touch

The leading interactive touch screen solution for NHS service improvement .

QOF

QIPP

CQUIN



- ✓ Optimising
- ✓ Informing
- ✓ Assisting
- ✓ Saving
- ✓ Capturing
- ✓ Improving
- ✓ Reducing
- ✓ Validating
- ✓ Asking



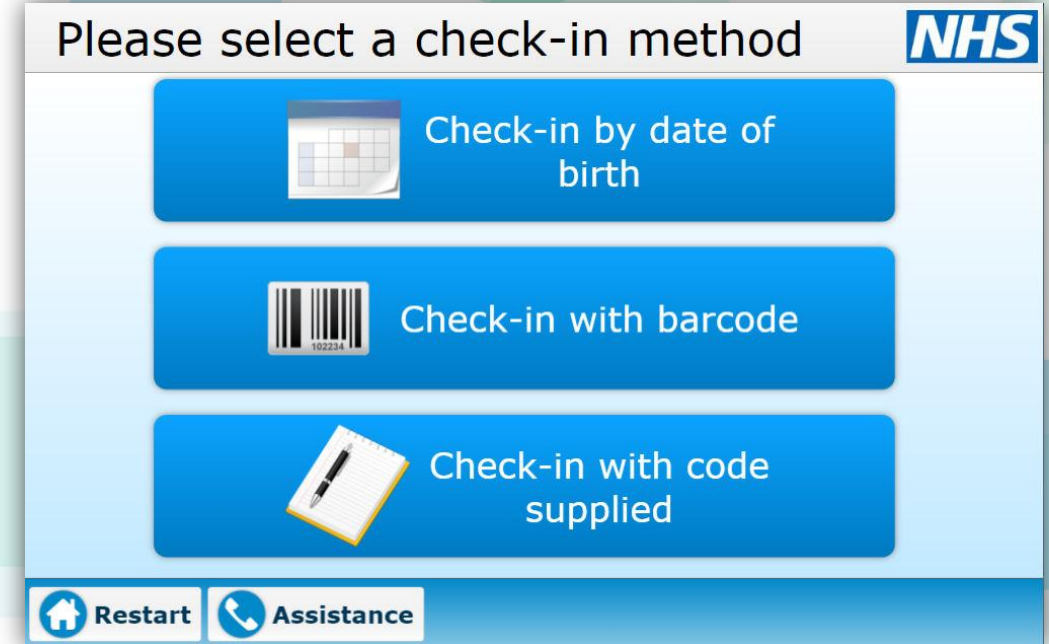
Revolutionizing the waiting room....

How does E4 benefit ?

Enlighten E4 Touch is more than just a date of birth check-in, with various configurable management features designed to release admin staff for more important activities; helping to standardise processes, capture data and trends, provide information rich reports and let clinical staff spend more time with patients.

Enlighten E4 Touch is part of a solution suite, including E4 Call, E4 Surveys and E4 Portal applications.

Used across the public sector, adopting a fresh and innovative approach, Enlighten E4 has been built to the highest data and design quality standards, improving data quality and reducing operational costs.



There is an increasing trend towards patient self check-in, many prefer this method, keen to avoid queues at reception and not discuss their personal issues in public. After secure authentication with intelligent filters, they may be able to review contact & demographic information to ensure data is verified as accurate, or update if necessary.

The additional survey module will add even more value, with multiple survey types for check-in, anonymous and post consultation experience surveys.

Enlighten assists with equality and diversity by removing language, visibility or speech barriers where possible with clear and easy to read screens. This comprises of more languages than any other similar product, and a built in wayfinding assistant.

Feature rich solution

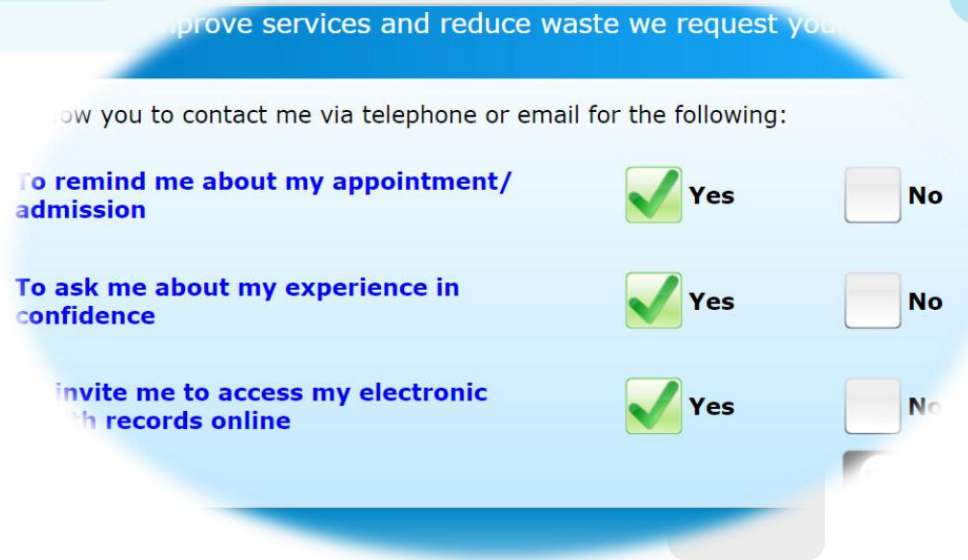
What does E4 Touch deliver ?



- ✓ CCG or site specific branding
- ✓ Health promotion images and messages
- ✓ Many languages supported
- ✓ Visual awareness screens and a choice of themes
- ✓ Quick date of birth check-in by calendar or keypad
- ✓ Advanced check-in with barcode or unique reference

- ✓ Additional security = 100% match
- ✓ Targeted or general messaging
- ✓ Review and update contact information
- ✓ Confirm and update demographics
- ✓ Review Next of Kin details
- ✓ UK residency check
- ✓ Follow up consent form
- ✓ Unaccompanied minors check
- ✓ Show average waiting times
- ✓ Multiple appointment check-in
- ✓ Display staff photographs
- ✓ Tracks patient journey
- ✓ Detailed audit reports
- ✓ Additional survey module

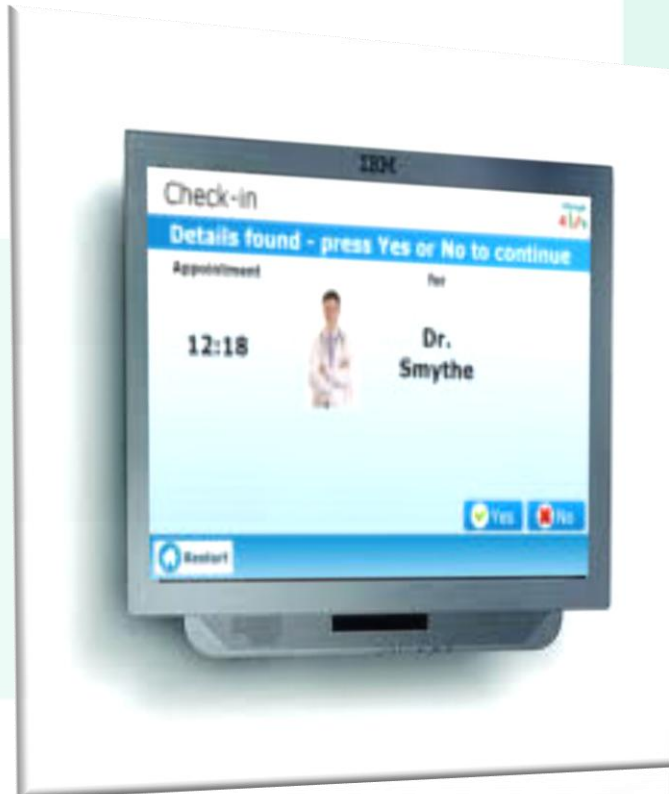
- ✓ Issue arrival receipts and reference numbers
- ✓ Bi-directional to appointments
- ✓ Configured using web browser
- ✓ Real time monitoring for reception
- ✓ Wayfinding assistant
- ✓ Show number of patient waiting



Nb. Some features will be subject to available data from your clinical system

Hardware options

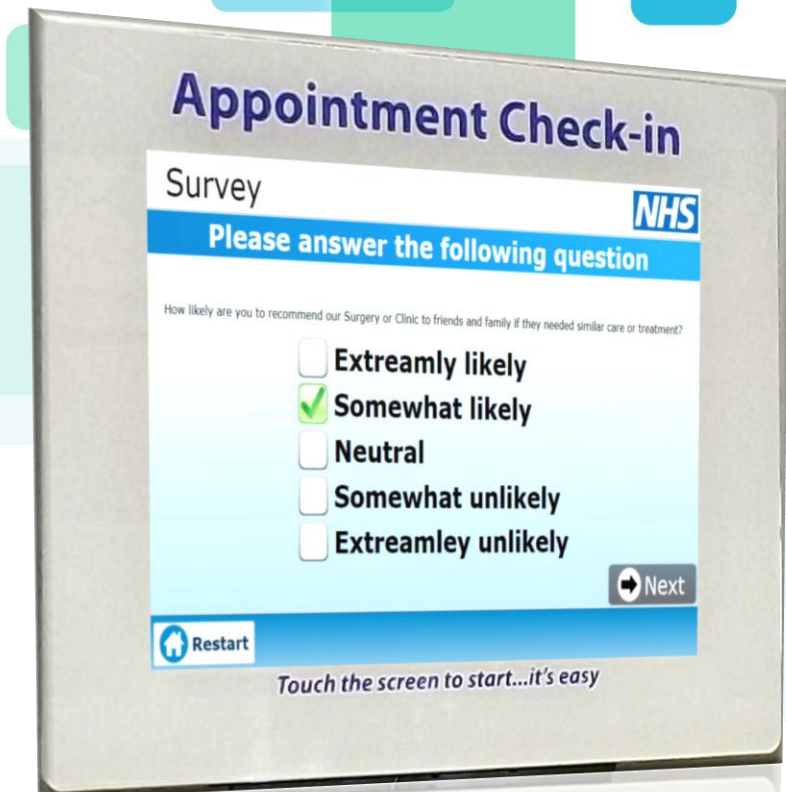
Every site has unique requirements. Jayex use the most technically advanced touch screen hardware and kiosks to meet the demands of modern healthcare environments. Jayex is an IBM “partner world” accredited supplier, with a range of 15” or 17” touch screens.



15” touch screen
Model XT15 wall or counter



17” touch screen
Model XT17 wall or counter



15” or 17” acrylic
frame mount options

Jayex solutions are installed in over 6500 NHS sites, assisting in excess of 30 million patients per year.

Floor standing options with built in cable management



Bolt down, twin pole with chrome or stainless finish. 15" & 17" screens.

(1450mm high with 15" screen mounted)

Model TXS 1053



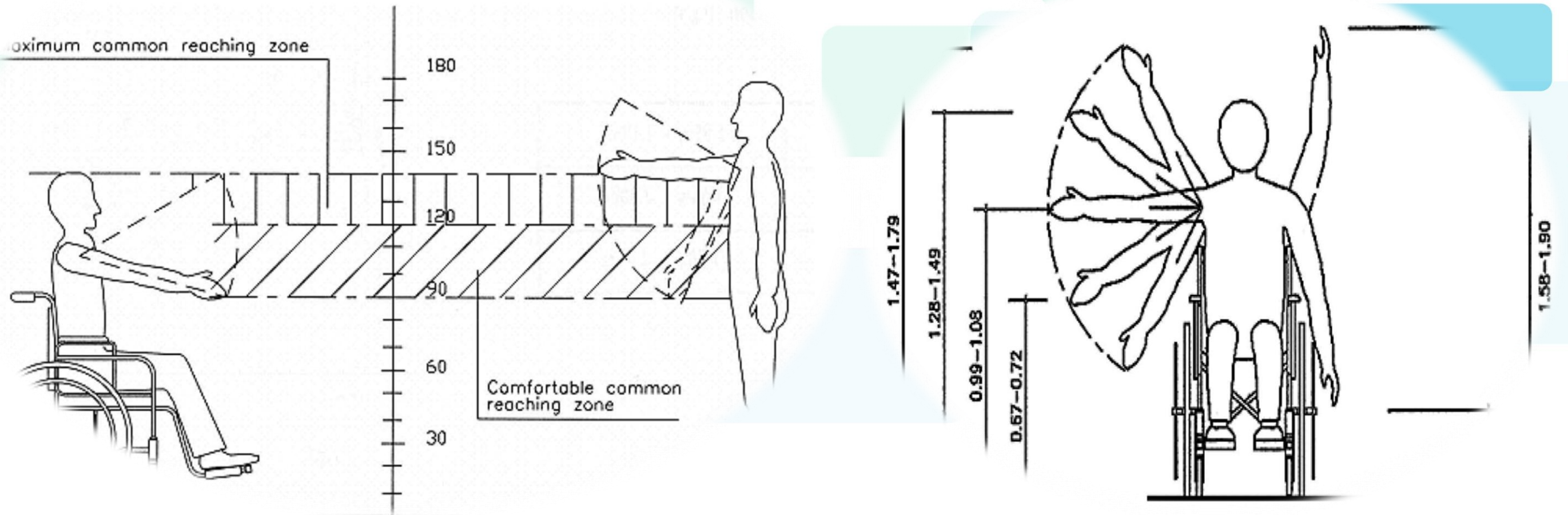
Bolt down or free standing, fully enclosed with transaction printer or barcode scanner option. 17" IBM screen. (1502mm x 475mm)

Model IBM 17 enc.



Accessibility matters

Touch screens should be accessible and useable for both able-body and wheelchair users, our account managers will conduct a site survey to assist in identifying the optimum locations for your installation to ensure a safe and accessible solution for your patients.



Technology designed to keep working

Jayex use IBM kiosks as they are user friendly and the most suitable interface for modern healthcare. Screens are toughened glass and retail hardened, responsive to the lightest touch and do not lose sensitivity or require re-calibration. Available wall, counter or free standing with an excellent build quality, long term reliability and suitable for most abilities.

Operational requirement	Resistive technology	Capacitive technology	IBM Jayex Infra-Red
Viewing clarity	Poor (75% +)	Good (80% +)	Best (92%)
Glare	Good	Poor	Best
Image Quality	Poor	Good	Best
Durability	Poor	Good	Best
Reliability	Good	Good	Best
Cold response	Poor	Poor	Best
Moisture seal	Good	Best	Best
Calibration	Yes (periodic)	Yes (periodic)	No (Never)
Ungloved finger	Good	Good	Best
Gloved finger	Yes	No	Yes
Prosthetic/plastic	Yes	No	Yes
Long fingernail	No	No	Yes
Sensor life	5 years	5 years	11 + years

Putting you in control

Contact us for a discussion

Brighten E4

JAYEX

My Profile

Appointments




Manage

Reports

Keys

Reports

Touch Screens

-  [Touch Screen Usage](#)
-  [Demographics report](#)
-  [Check-in Language used](#)
-  [Check-in/Time taken](#)
-  [Updated demographic info report](#)
-  [Touch Screen checkin Failure reasons](#)
-  [Client Consent report](#)

General

-  [Appointment Tracking](#)

+44 (0)20 8838 6222

sales@jayex.com
www.jayex.com/health

Jayex Technology Limited
13 Sovereign Park
London NW10 7QP

Welcome to the self service kiosk. Please respect our staff

change
4Life



Read the information below and press



Don't forget to wash your hands

Number of people waiting before you: 3

Please go to Waiting Area 1