Your IT Business provider

Whether your a sole trader or an SME, we're committed to helping you cut costs without cutting corners when it comes to your IT infrastructure

Tailored IT Support
Contracts

STRESS FREE
IT Support for your business

Working alongside our Business Partners, we provide advice to help improve how the IT system should be ran and administered. Providing a solution for a problem or a potential problem does not necessarily mean additional costs, but ensures efficient running of any infrastructure. Our annual fully inclusive IT Support Contracts give our clients full confidence they require in IT, knowing their professional IT Business Partner is simply a phone call away at all times.

The support contracts are transparent and provide a full audit trail on reported issues:

- ✔ When it was raised
- ✔ When it was addressed
- ✔ When it was actioned
- ✔ When it was resolved

Claim your **FREE** system audit / health check

www.lanesystems.co.uk

LANESYSTEMS LTD
I.T. Business Partners

- • Not happy with your current service provider?
- • Want a better service or to save money?
- • Thinking of outsourcing your IT Support (It's cheaper than you think!)

Then get in touch with LaneSystems today

Managed IT Support from
£75
per month

Contact us

Call 01740 623582
Email enquiries@lanesystems.co.uk
Visit www.lanesystems.co.uk

Head Office:
Alexander House, Butterwick Road, Fishburn, Stockton-on-Tees, TS21 4AR

Gateshead Office
First Floor, The Davidson Building, Swan Street, Gateshead, Tyne & Wear, NE8 1BG

The IT Support
Experts

CYBER ESSENTIALS

Microsoft CERTIFIED Partner

DELL PartnerDirect Registered

sage 50cloud

Microsoft CERTIFIED *Partner*

ESTABLISHED 1994
A name you can trust

North-East based

LaneSystems have successfully provided professional and reliable IT solutions to SMEs in the North-East of England for the last 25 years.

Why clients use us

- ✓ User friendly fault logging
- ✓ Personal account managers
- ✓ No quibble contract
- ✓ Enterprise support for SME's
- ✓ Smooth transfer between providers

Managed IT Support from
£75 per month

Cyber Essentials Certificated

CYBER ESSENTIALS

In-house experts

LaneSystems skilled support team offer a wide range of expertise from Exchange in-house management to Cloud-based Solutions.

TESTIMONIAL - Citizens Advice Newcastle:
Excellent IT support

LaneSystems provide excellent IT support services for us, keeping our very busy advice services running smoothly, and helping us to make the best use of the latest digital technology. They are very responsive, usually able to sort out our IT glitches remotely and very quickly.
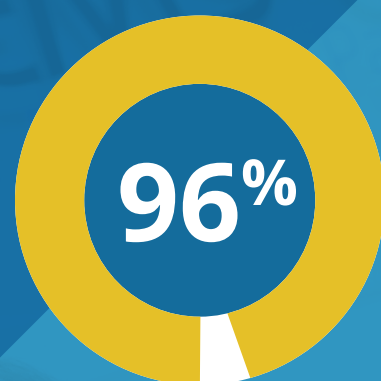
LaneSystems ethos

We are a team of professionals that are constantly credited for going above and beyond what is expected of us.

We pride ourselves on long term business relationships with clients, offering them enterprise class solutions and support at highly competitive rates – We do what we say on the tin.

96%
response rate & closed off within client selected level

TESTIMONIAL - Wilton Engineering
In urgent support cases they have always excelled

We have always found the quality of LaneSystems' service satisfactory and their manner professional. They have achieved the agreed response times in our SLA in almost all cases. In urgent support cases they have always excelled; managing to deploy someone to site when needed, even on weekend evenings.

SECURITY PENETRATION TESTING

We can help you access up to 40% funding for your next IT project

Whether you're in need of an IT infrastructure as your company is growing; replacing PCs with laptops, allowing staff to be more mobile; developing an ecommerce website; or in need of bespoke software – technology is the fastest moving industry, how are you currently keeping up?

Call us now on **01740 623582**

FUNDING AVAILABLE

As an MSP we provide a bespoke live fault tracking system

It allows clients to draw down reports for e.g. full audit trail; fault reports by staff, department or fault issue.

90%
of our clients have been retained for over 5 years

| IT **Support** | **Security** Solutions | Backup **Solutions** |
| Data **Recovery** | **Cloud** Services | Web **Design** |

Your business is our priority
We have a client base founded on client retention, recommendation and reputation.

We don't charge extra for:

- ✓ Consultancy work on projects
- ✓ After hours maintenance
- ✓ Technician callouts
- ✓ Premium products to support & monitor our clients systems.

24
UK based offsite backups **recoverable within 24 hours***

* Dependent upon client size

TOP UK MANAGED SERVICE PROVIDER

tango50 UK MSPs Cloudtango2019