

# EXPERTS IN ULTRAVIOLET DISINFECTION

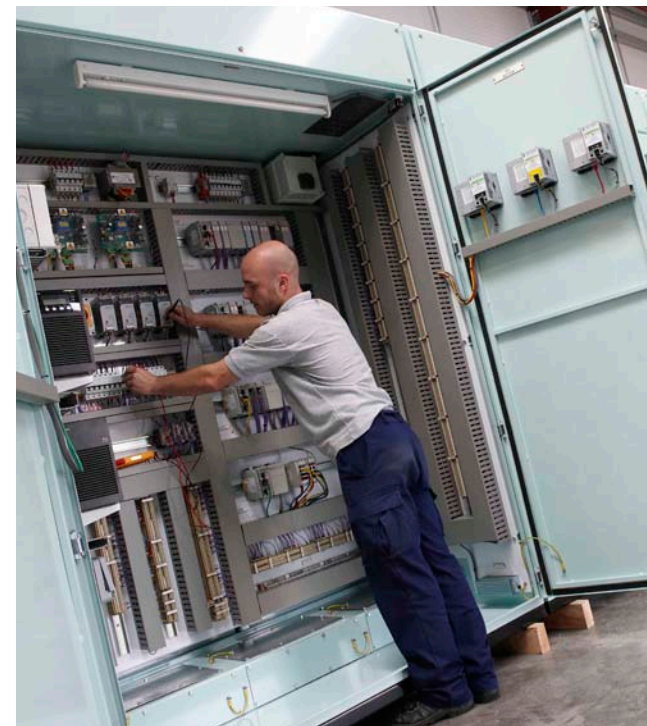
[www.atguv.com](http://www.atguv.com)



**AFTER SALES**  
SERVICE, SUPPORT & SPARES



“WE BELIEVE THE  
RELATIONSHIP BETWEEN  
CUSTOMER & CLIENT  
DOES NOT END ONCE THE  
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AN EXCELLENT AFTER SALES  
SERVICE”



## PROTECT YOUR INVESTMENT WITH OUR RANGE OF AFTER SALES OPTIONS

### After Sales & Service

atg UV are proud to offer a no-compromise range of service options, individually tailored to suit your needs. With increasing productivity targets and the pressure to adopt best practice initiatives it makes sense to make the most of investments already in place.

With regular maintenance, performed by highly trained atg UV engineers, flexible service options and exclusive access to OEM components, an atg UV Technology service will reduce the risks of associated production down time and process failure, saving you both time, money and, most importantly, reputation.

### Commissioning & Start Up

Starting the life of your system off with an approved atg UV Technology commission ensures your new investment has been correctly installed, calibrated and is working at the optimum performance from day one. A standard commissioning visit includes: -

- ✓ Electrical & mechanical installation inspection
- ✓ Final electrical connection
- ✓ Calibration of UV system to site specific parameters
- ✓ Testing of fault settings, alarms & procedures
- ✓ Sign off, acceptance and reporting

### Annual Service Contracts

As a continuation of our partnership, atg UV Technology offer a range of service contracts from 1 to 5 years. Regular service and maintenance of your UV system not only provides you with peace of mind, but will significantly extend the life of your investment, optimise process performance and ensure reliability of the system.

With bases of operations strategically located throughout the UK, a worldwide distributor network of trained and certified engineers, supported by extensive technical and engineering support, investment in an atg UV Technology service contract provides trouble free disinfection.



## Service Spares & Consumables

atg UV Technology hold full and comprehensive stocks of genuine OEM consumable spares and critical components ready for same day dispatch.

All OEM components are tested to the most stringent quality standards to ensure optimum efficiency to maximise performance and system up time. Using atg UV Technology OEM parts will not jeopardise the systems warranty or the guaranteed performance of the system.

## Certified Training

atg UV Technology offer a full and comprehensive range of training options for both operators and service providers including: -

- ✓ On site training or factory based options
- ✓ Mechanical maintenance
- ✓ Electrical maintenance
- ✓ Synergy & SPECTRA Control Modules
- ✓ Basic Operation to Fault Finding

## 5 Year Warranty

The five year warranty is a sure sign of quality, demonstrating that atg UV Technology not only works hard to provide world class UV system designs, but continues to provide customers with a world class after sales support service.

The exclusive manufacturers extended 5 year warranty covers UV chambers, mechanical parts and electrical components. Please contact service team for further information.

## UV Probe Calibration

Applications specifying guaranteed performance often require independent 3<sup>rd</sup> party validation protocols such as US EPA UVDGM or NWRI.

The atg UV range of validated UV systems utilise 3<sup>rd</sup> party approved UV intensity probes. In accordance with the validation protocols, the UV intensity probes are required to be returned for calibration annually. atg UV Technology offer both service exchange and new UV probes from stock.



## Competency & Certifications

- ✓ Safe Contractor Approved
- ✓ CSCS Card Approved
- ✓ Offshore Survival & Firefighting Certified
- ✓ EUSR (Water Hygiene) Certified
- ✓ Achilles UVBD (Municipal Water Industry)
- ✓ Achilles FPAL (Offshore Oil & Gas)
- ✓ JIB Health & Safety Assessment Qualified
- ✓ Mechanical & Electrical Service Engineers

# LISTENING TO & WORKING WITH OUR CUSTOMERS FOR OVER 30 YEARS

**CONTACT US TODAY**



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