

LapCabby Product Warranty

LapCabby proudly designs and manufactures units to provide a long lasting and dependable solution and therefore warrants that product supplied will be free from defects in materials and workmanship and will be fit for purpose for the duration of the warranty period.

The warranty period commences from the documented date of purchase or if no documentation exists from the date of manufacture.

LapCabby shall not be responsible for consequential loss or damages associated with any warranty claim and therefore the total warranty claim will be limited to the sale price of the product.

Limited Lifetime Warranty

All LapCabby products are warranted for the lifetime of the product subject to the following warranty exceptions.

Warranty Exceptions

- All electrical and data items, these carry a 5 year warranty.
- Any warranty claim arising from product accidental damage, misuse, alteration, neglect, incorrect installation or failure to use the product under normal operating conditions and in line with LapCabby operation instructions.
- Damage caused by lightning, water, fire, acts of god, public disturbances, terrorism, incorrect power supplies, power shortages, unusual physical or electrical stress, or any other cause beyond the control of LapCabby.
- The warranty is applicable to the initial end user purchaser of the product and is none transferrable.

Warranty Repairs or Replacements

In the event that LapCabby determines that a product is covered by this warranty, LapCabby shall, at its sole discretion:

- Arrange for a replacement part to be delivered for end user replacement
- Arrange for a service engineer visit
- Arrange or authorise a third party repair
- Return the product to LapCabby or a LapCabby service agent for repair/replacement - All product returns to be suitably packaged by the customer to protect units from damage in transit.

Non-Warranty Repairs

If a product becomes damaged through no fault of materials or workmanship and hence is not covered by the limited lifetime warranty, then LapCabby or a LapCabby service agent will attempt to assist customers with their requirements.

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