



AIRPORT SERVICES



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ENGINEERING // CATERING // SECURITY // CLEANING // HORTICULTURE // HYGIENE // PEST CONTROL // INTEGRATED SERVICES



In an Industry that Depends on Timing and Accuracy, You Can Depend on OCS.

Rising passenger volumes, tighter schedules and increased security measures present new challenges to today's air travel industry.

Maintaining service levels often means increasing costs, yet the pressure to reduce passenger fares has never been greater. All in all, finding the right balance isn't easy and there's no room for error. But that's where OCS can assist.

Now the largest family-owned property support services provider in the UK, OCS comprises specialist cleaning, catering, security, transport, technical and hygiene services – all within one group.

As with each of our divisions, Transport Services assist with the time-consuming tasks that are our speciality, allowing our customers to use their own resources most effectively.

In short, depend on OCS and you're free to concentrate on what you do best.

Terminal Cleaning

Keeping our airports spotlessly clean is a round-the-clock responsibility. Bringing together the experience gained from our unique position as the UK's third largest cleaning company and as one of the leading suppliers of support services to the aviation industry, we are able to provide a high quality service tailored to the individual needs of each customer.

We're also embracing new technology, such as low-noise, battery powered cleaners, micro-fibre cloths and hand-held quality control units. All of which means that our cleaning staff operate more efficiently and so discreetly that disruption to passengers is virtually nil.

From washroom cleaning and replenishment of vending facilities to cleaning glass, both inside and out, our staff are well trained and well equipped to handle it all.

Maintaining the mechanical and electrical systems of your buildings is another aspect of our diverse capabilities. Whether air-conditioning or ventilation, water or power, data networks or fire safety and security systems, we can design, integrate and maintain these essential services within any structure.

Security

Security is unfortunately a vital aspect of modern aviation, essential for protecting both our passengers and our borders. So at OCS, we take security seriously.

Our experienced security specialists are familiar with the unique challenges and risks faced by airports and airline operators.

Our services range from passenger screening, apron access control and hold baggage screening to assistance with immigration control. All are conducted precisely and effectively, providing total reassurance for both travel operators and passengers alike.

Passengers with Reduced Mobility

At OCS, we have both the experience and the equipment to assist you in caring for your passengers throughout their entire journey.

We are the UK's leading outsourced provider of PRM handling services, taking care of over 750,000 such movements per year. Operating in the market since 1991, we have continued to develop our systems and operational methodology investing heavily in equipment, technology and, most of all, our people. Our dedicated teams at each airport receive regular and advanced training in all aspects of customer care to ensure that this key group of passengers receive the highest levels of service.

As industry leaders, we have been regularly called upon to assist the aviation community in understanding the complexities of this highly sensitive area of passenger handling. In particular, our work with disability groups has brought about many innovations now in place at our operating bases.

Recent changes in legislation have brought this aspect of passenger handling to the forefront of the industry. Our many clients take comfort in knowing they are handled by the experts.

Catering

Established in 1996, Just Deli has brought an entirely fresh approach to catering by bringing the very best of the high street, not only in our unique deli bar/bistro concept, but also in the attitude of our team and our relationships with our customers.

Never settling for anything short of the best, it is a concept that permeates the Just Deli culture and is clearly evidenced in the consistency and excellence of service standards, variety and creativity of menus and the sourcing of the finest quality produce at the best price.

In essence, Just Deli provides its customers with fresh, varied, homemade and made-to-order bistro and deli-style food in a great environment operating within minimal price space. Perfect for the airport environment.

Specialist Services

Over our many years of operating in the aviation sector, we have developed a range of specialist services which add value to the airport operator.

In the terminal, we can offer a 24-hour left luggage facility, a fully automated lost property service and a comprehensive baggage trolley recovery operation.

We can support tactical marketing initiatives with leaflet replenishment and the cleaning/maintenance of display stands. If required, we can supply knowledgeable staff to man exhibitions or to manage passenger surveys.

Away from the airport, our transportation experience extends to airport transfers, mishandled baggage delivery, hotel courtesy bus services and crew movements.

In short, we offer the broadest range of support services available to today's airport operator – all provided with our customary attention to service and value for money. Whatever your needs, you can depend on OCS.