



Avon Barrier Company Ltd



Avon Maintenance



Avon Barrier Company provides a range of preventative maintenance packages to suit the specific requirements of their customers.

Regular maintenance helps ensure smooth system operation and equipment longevity, options are available ranging from our 'Standard' cover offering annual maintenance along with other benefits through to our 'Premium' and 'Premium Plus' options which offer more comprehensive cover and enhanced response times.

Our experienced regionally based engineers ensure that help is never far away.

Avon Support Key Points



Features

- Preventative maintenance visits
- Breakdown callout assistance with reduced rates
- Nationwide coverage
- Discounted spares

Benefits

- Improved reliability and system longevity
- Reduced down-time and costs
- Swift response
- Reduced costs for repairs

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Avon Maintenance



Standard

Our standard cover is a cost effective solution to ensure that systems are regularly maintained and that the client receives a response to any system failure. This level of cover is ideal for both ABC equipment and that of other manufacturers.

- Preventative Maintenance Visits
- Callout response (2 working days)
- Preferential callout rates
- Preferential spares rates (ABC equipment only)
- Free consumables (grease etc)

Premium

The premium package provides a comprehensive level of cover for ABC systems with the added benefit of 'break-down' cover on any failures that may occur due to fair wear and tear. In addition to this the premium cover has an enhanced callout response time.

- Preventative Maintenance Visits
- Callout response (1 working day)
- Preferential callout rates
- Preferential spares rates
- Free consumables (grease etc)
- Breakdown cover on equipment due to fair wear and tear
- Breakdown cover on labour due to fair wear and tear

Premium Plus

The premium plus package provides the same comprehensive level of cover for ABC systems as our 'premium' contract with the added benefit of a 24/7 365 day telephone assistance and 4 hour response to critical call outs. This type of cover could be ideal for sites where system operation is paramount.

- Preventative Maintenance Visits
- Callout response 24/7 365 days (4 hour response to critical breakdowns)
- Preferential callout rates
- Preferential spares rates
- Free consumables (grease etc)
- Breakdown cover on equipment due to fair wear and tear
- Breakdown cover on labour due to fair wear and tear



Standard

Premium

Premium Plus

	Standard	Premium	Premium Plus
■ Preventative Maintenance Visits	✓	✓	✓
■ Call out response	✓	✓	✓
■ Preferential Callout Rates	✓	✓	✓
■ Preferential Spares Rate	✓	✓	✓
■ Free Consumables	✓	✓	✓
■ Breakdown cover on parts		✓	✓
■ Breakdown cover on labour		✓	✓
■ 24/7 365 day telephone assistance			✓
■ 4 hr response to critical breakdowns			✓

The Avon Barrier Company reserve the right to change or amend the specification of its products from time to time in furtherance of its policy of continued improvements.

*These options do not and are not intended to cover the cost of service, repair or any attention required as a result of the following: misuse, neglect, burglary, fire, theft, water leakage on to internal equipment, lightning, strikes, impact, electrical voltage fluctuations accidental damage however caused, and change of location or environmental changes.



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