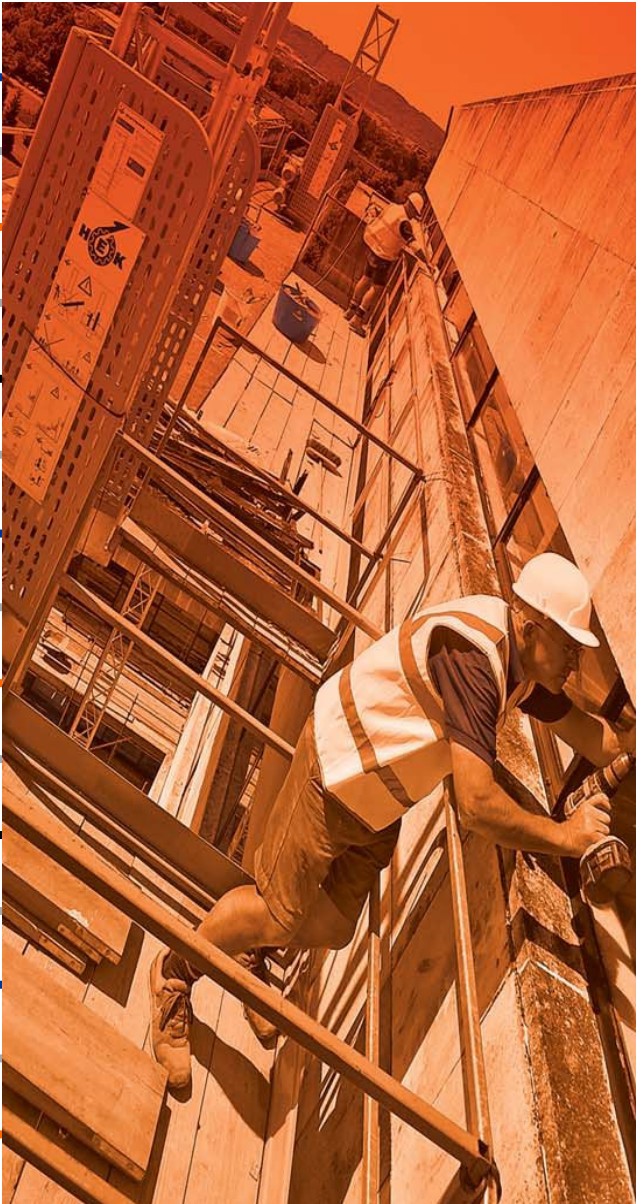


AFTER SALES SUPPORT

For our customers in the Construction Industry



Alimak Hek products are used to transport personnel and materials to great heights and depths, often in extremely hazardous environments. Safety and reliability are therefore of paramount importance and that is why we provide local After Sales support here in the UK which includes:-

- **CUSTOMER SUPPORT & SERVICE**

Providing a personal approach to deliver genuine customer service

- **INSTALLATION & ON SITE SUPPORT**

Site & machine Inspections, Installation Services together with Breakdown support

- **REMOTE MONITORING SERVICES**

Maximise rental revenues reducing service cost & downtime with A3 Remote Monitoring System

- **TECHNICAL SUPPORT**

Tie Force Calculations, Design Support, CAD Drawings and Telephone Support

- **TRAINING**

Hoist & MCWP installation, operator & maintenance training at our IPAF accredited training centre or on site

- **SPARE PARTS AND ACCESSORIES**

Genuine replacement parts available from stock in the UK

- **REFURBISHMENT & EXCHANGE**

Extend the life of your equipment & maximise the return on investment with refurbishment & exchange programmes

Access anytime, anywhere

Vertical access anytime, anywhere!

The Alimak Hek Group is the world's leading supplier of mast climbing equipment for people and materials across a wide range of industries with product groups.

Alimak Scando range of Passenger/Goods Construction Hoists providing "the next level" in vertical access for construction sites all over the world

Hek Material Hoists and Transport Platforms.

The modular design of all Hek products allows the major components to be combined in a variety of configurations, whilst the compatibility of the masts allow most products including our Scando range of construction hoists to be combined delivering unprecedented flexibility for the user and significantly reducing the cost of ownership.

Hek Mast Climbing Work Platforms the cost effective, versatile and safe alternative to scaffolding

Alimak Permanent Goods/Passenger Lifts for every industry situation, however, hostile the environment and without the need for a shaft or motor room

Alimak Hek offer **Used Equipment** of all ages, capacities and specifications and as it largely originates from our own rental fleets it goes without saying that having been maintained through our own service program, these machines have been kept in top condition

After Sales support for all Alimak Hek Hoists, Work Platforms and Permanently Installed Lifts including installation, commissioning, maintenance programs, replacement parts, upgrades, refurbishments, training and technical support



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Alimak Hek is the world's leading supplier of mast climbing equipment and added value services for both temporary and permanent installations providing the most cost efficient, reliable, and flexible vertical access solutions for people and materials in the construction and general industry. Alimak Hek operates wholly owned sales and rental companies in some 20 locations around the world, and has over 50 representatives in other locations.

