

Support Services and Products

A brief overview of our support services and other key products

After Sales

Alimak Hek products are used to transport personnel and materials to great heights and depths, often in extremely hazardous environments. Safety and reliability are therefore of paramount importance. That is why we provide an After Sales support service that is second to none! All our products are designed and tested to increase reliability and to develop a resistance to wear and tear in order to avoid unscheduled downtime. To give you that security, we offer a broad range of After Sales products and support offerings:

- Genuine replacement parts
- Exchange components
- Upgrade packages
- Service maintenance programmes
- Major/Minor refurbishment services
- Installations
- Training

A3 remote monitoring system

Online remote monitoring system collects operational information and data, such as time and number of starts

and stops, hours in operation, etc. It can also serve as a fault finding device, allowing remote access to assist in tracing faults for quick and easy remedial action, keeping down-time to a minimum and further improving hoist and lift efficiency.



Used Equipment

Alimak Hek offer used equipment of all ages, capacities and specifications and as it largely originates from our own rental fleets it goes without saying that having been maintained through our own service program, these machines have been kept in top condition.

The Alimak Hek Group is the world's leading supplier of mast climbing equipment and added value services for both temporary and permanent installations providing the most cost efficient, reliable, and flexible vertical access solutions for people and materials in the construction and general industry.

Alimak Hek, with manufacturing in Europe, Asia and North America, operates wholly owned sales and rental companies in some 20 locations around the world, and has over 50 representatives in other locations.

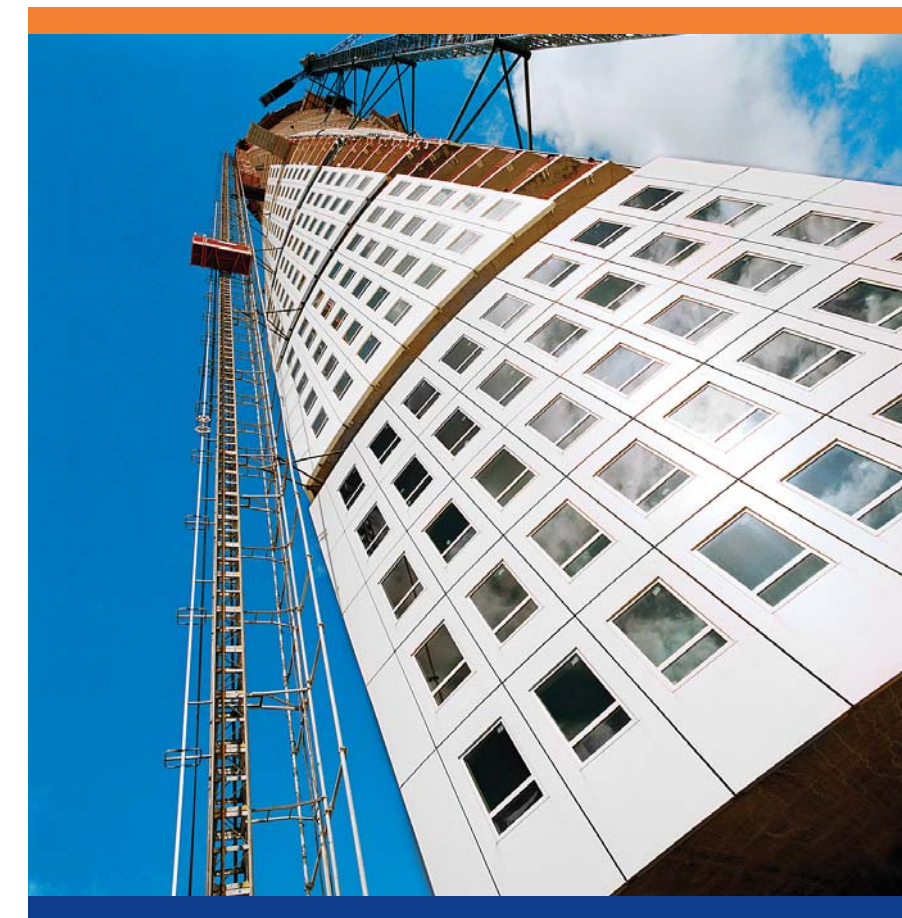
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Vertical access anytime, anywhere!



The Alimak Hek Group is the world's leading supplier of mast climbing equipment for people and materials across a wide range of industries.



Passenger & Goods Hoists

Providing vertical access for construction sites all over the world

The Alimak range offers "the next level" in construction hoists providing a modular car design, modern automatic lift controls for driverless operation and reduced waiting times. Variable frequency drive produces more hoist power with lower power consumption, resulting in lower running costs, reduced maintenance costs and improved productivity.

ALIMAK SCANDO 650

A flexible range of construction hoists to improve on-site logistics available in single and twin car configurations with loads from 1,500 to 3,200 kg and speeds from 38 – 65 m/min.



ALIMAK SCANDO FC-S

The high speed Scando 650 construction hoist further increases productivity, saving time and money with loads from 2,400 – 3,200 kg and speeds from 0-100 m/min.



ALIMAK SCANDO 450

The compact alternative providing the most economical choice for fleet owners and users with car lengths from 2 - 3.2 metres and loads up to 2,000 kg.



Hek Modular System

Adaptable mast climbing work platforms, transport platforms and material hoists

This robust, modular and flexible range of mast climbing platforms and hoists with modern controls and variable frequency drive means lower investment and running costs, together with reduced maintenance costs and improved productivity. The modularity allows machine combinations between the Hek and Scando ranges.

HEK Mast Climbing Work Platforms

Simply the answer to working at heights all over the world with single and twin masts available providing platform lengths 2.6 m – 38 m.



HEK Material Hoists & Transport Platforms

A comprehensive range of goods and material hoists with loads ranging from 500 kg to 7,000 kg and platform sizes from 1.6 m x 1.6 m to 3.2 m x 6.4 m and many combinations in between. The speed for moving goods and materials only is 24 m/min and if personnel accompany the load it's 12 m/min.



HEK Easylifter

Powered access work platform for lift shafts, stairwells and large service ducts, the cost effective and safe alternative to scaffolding and other suspended systems.



Goods/Passenger Lifts

Permanent and temporary lifts for every type of environment

Permanent goods and passenger lifts for every industrial situation, however hostile the environment and without the need for a shaft or motor room.

ALIMAK SE

A comprehensive range of goods/passenger lifts with 33 standard car sizes and loads from 300 kg - 2,400 kg.



ALIMAK SE-EX

Our range of explosion protected goods/passenger lifts with 15 standard car sizes and loads from 400 -1,600 kg.

ALIMAK SE-T

A Temporary Lift range for the general public that provides the ideal solution for independent disabled access when a buildings existing lift is being refurbished or replaced. The range includes 8 person/630 kg and 16 person/ 1,200 kg models with a speed of 0.6 m/s.



ALIMAK SPECIAL

Due to the modular rack and pinion principles of our lifts we have and continue to provide many special solutions including:-

- Inclined Lifts
- Heavy Freight Lifts
- Panoramic Lifts
- Goods Only Lifts
- Vehicle Lifts
- ...and many more

