Phillips Law

Contact: Mike Worth
Direct Phone: 01256854612
Direct Email: Mike.Worth@phillips-law.co.uk

2 February 2025

Dear whom it may concern,

I am happy to provide this testimonial for Elmdale IT Services, who have been a valued IT partner for Phillips Law. Over the years, Elmdale IT has consistently demonstrated exceptional expertise, flexibility and professionalism in managing our IT infrastructure, IT security and Cyber resolutions, ensuring seamless operations, quick resolutions and high levels of end-user satisfaction, reflected on a recent staff survey.

One of the standout aspects of our relationship with Elmdale IT has been their ability to manage complex IT projects with efficiency. When Phillips Law acquired Brain Chase Coles, the team at Elmdale IT worked alongside myself and supported the IT merger and migration process, which was a challenging scenario, yet supported it with a seamless transition. Their structured approach ensured minimal disruption to our business, allowing our teams to continue working effectively throughout.
From integrating systems and migrating data to ensuring security compliance and user accessibility, they managed every stage well.

The Helpdesk service provided by Elmdale IT has also been consistently responsive, resolutions are often swift, and issues are resolved with a human and a customer-focused approach. Our team members appreciate the proactive support and the knowledgeable assistance provided by Elmdale IT's engineers, ensuring that IT challenges are addressed promptly and effectively.

Elmdale IT Services continues to be an important partner to Phillips Law, providing us with strategic IT guidance, reliable support, and always look to future-proof solutions that support our business growth. Their expertise, attention to detail, and commitment to customer service set them apart, and I would highly recommend them to any organisation seeking a dedicated and capable IT partner.

Yours sincerely

Sent electronically and approved by

Mike Worth
Head of IT   *Mike Worth*